

## Ordering a Bringdown from TitleWave

Follow these steps to order a bringdown from TitleWave on orders opened on/after January 10, 2019.

With the applicable order open,

1. Click the **360 Queue** button (or **360** tab at the bottom of the screen if the **Queue** is already opened; verify your **View** = **Active Order**)

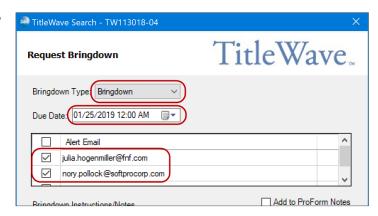


- 2. Locate/select the original TitleWave transaction where **Status = Accepted**



- 4. From the **Bringdown Type** drop-down, select the type being requested (required)
- 5. Verify the **Due Date**; defaults to the **Settlement Date/time** minus one day (e.g., if the **Settlement Date/time** in your order is 01/25/2019 12:00 AM , the **Due Date** populates 01/25/2019 12:00 AM)

NOTE: **Due Date** is **required**. If no **Settlement Date** is entered in the order, you must enter/select to continue.



- 6. Verify the Alert Email address(es); this is used for notifications from TitleWave and is required
- 7. Check, uncheck or add an email address as needed
- 8. In the **Bringdown Instructions/Notes** box, enter comments you wish to include with your request
- Check the Add to ProFrom Notes check box if you wish the comment added to the Notes screen in SoftPro Select
- 10. Click the **Submit** button
- 11. Click **OK** button to confirm successful submission

The **Status** is updated to **In Progress** in the **360 Queue**.



Bringdown Instructions/Notes

Add notes here

Add to ProForm Notes

Cancel

Submit





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When the bringdown document(s) is/are available, a notification is sent to the **Alert Email** noted above and the **Status** is set to **Ready** in the **360 Queue**.

12. Click the **Next Step** button; this opens the **Review** window



The **Review** window shows the available documents from TitleWave; all documents are selected by default

## 13. Click **Accept**

Documents are populated to the corresponding smartVIEW order.

