

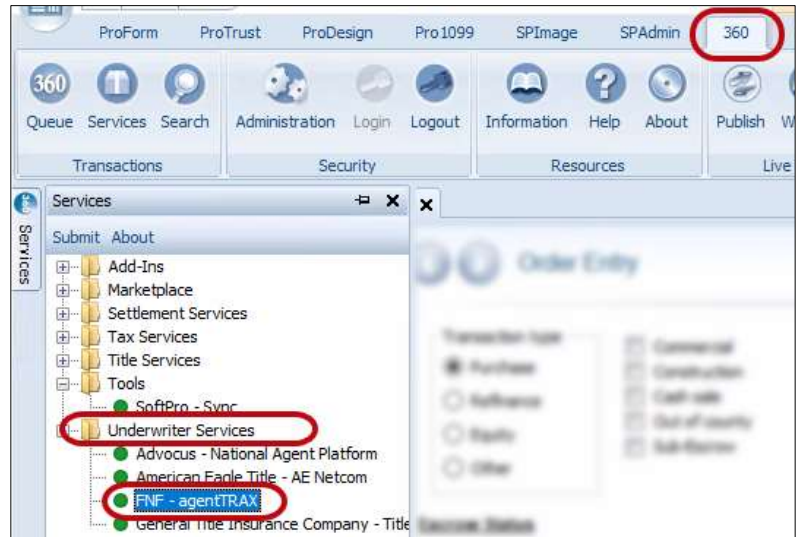
## Processing Absentee Owner Searches with ionFRAUD

Using the property address entered in your order, the AgentTRAX ionFRAUD application performs a search to assist with identifying potential fraud.

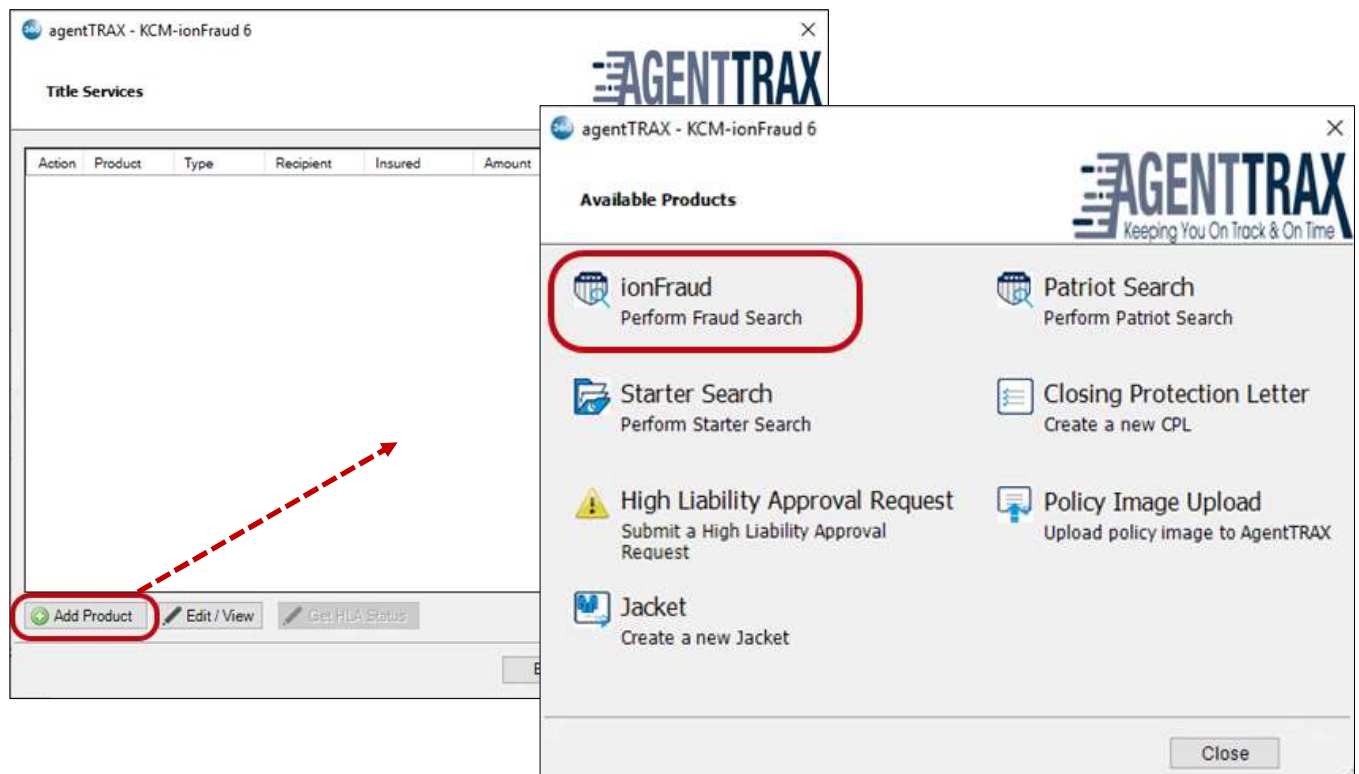
### Manually Submitting a Search

1. From the **360** ribbon, click the **Services** button
2. Click the **Underwriter Services** folder to expand
3. Double-click the **FNF – AgentTRAX** entry

**NOTE:** If your order is open/active, the **Title Services** window displays otherwise you are prompted to select/enter an order whose property you wish to search.



4. From the **Title Services** window, click the **Add Product** button
5. Select **ionFraud** from the **Available Products**



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The **Service Selection** window displays with the **Absentee Owner** check box checked by default. You can click the **Disclaimer** link if you wish to read.

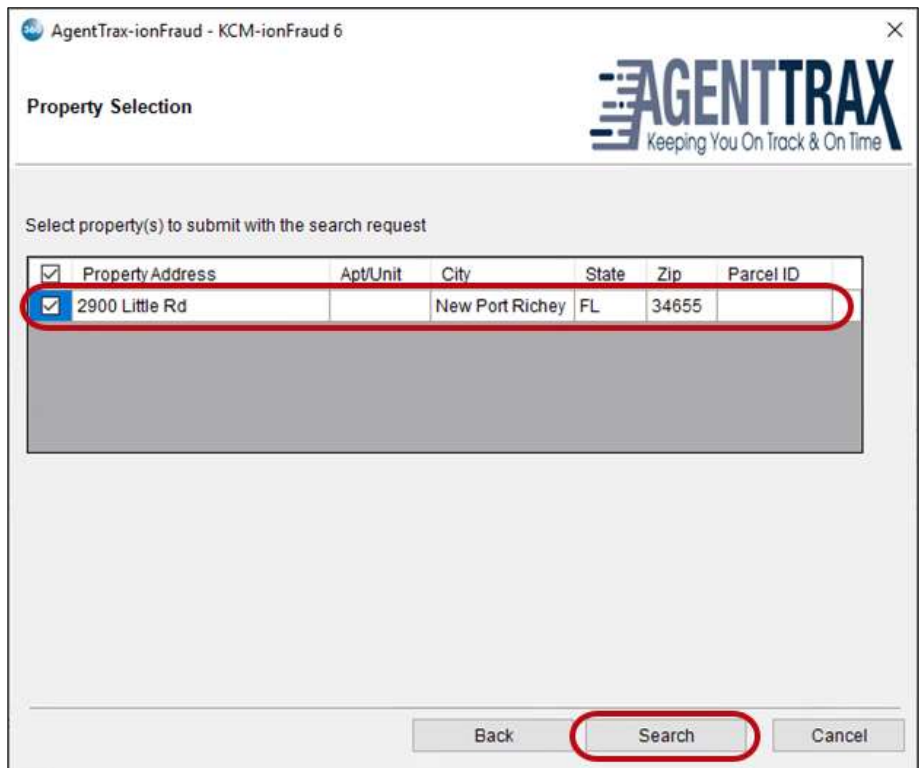
6. Click the **Next** button



The **Property Selection** window pulls the property address from your Select order.

**IMPORTANT:** If your Select order contains multiple properties, at least one but no more than five properties, can be selected at a time to perform the search.

7. Click the **Search** button




<input checked="" type="checkbox"/>	Property Address	Apt/Unit	City	State	Zip	Parcel ID
<input checked="" type="checkbox"/>	2900 Little Rd		New Port Richey	FL	34655	

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The **Review ionFraud** window populates data and documents for review before accepting the results.

› **Data** – edit or accept data into your order


» The **Select all** check box is pre-selected; data elements can be deselected to be excluded from the order notes before accepting the results.

» The **Edit**  icon allows data to be edited prior to accepting the results.

› **Documents** – view, copy or accept the documents

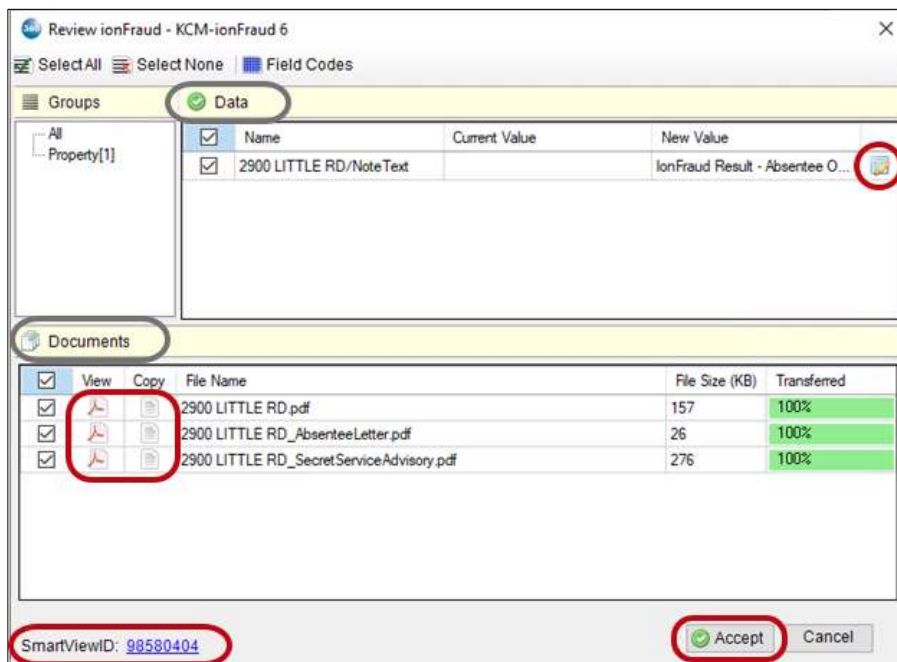
» The **Select all** check box is pre-selected; documents can be deselected so they are excluded before accepting the results.

» Click the **View**  icon to view the document on screen.







» Click the **Copy**  icon to place a copy of the document on the clipboard.

8. Verify the **SmartViewID** is shown; if not click the link to select

9. Click the **Accept** button to continue



Data		
	Name	New Value
<input checked="" type="checkbox"/>	2900 LITTLE RD/NoteText	IonFraud Result - Absentee O...

Documents				
	View	Copy	File Name	Transferred
<input checked="" type="checkbox"/>			2900 LITTLE RD.pdf	100%
<input checked="" type="checkbox"/>			2900 LITTLE RD_AbsenteeLetter.pdf	100%
<input checked="" type="checkbox"/>			2900 LITTLE RD_SecretServiceAdvisory.pdf	100%

SmartViewID: [98580404](#) **Accept** **Cancel**

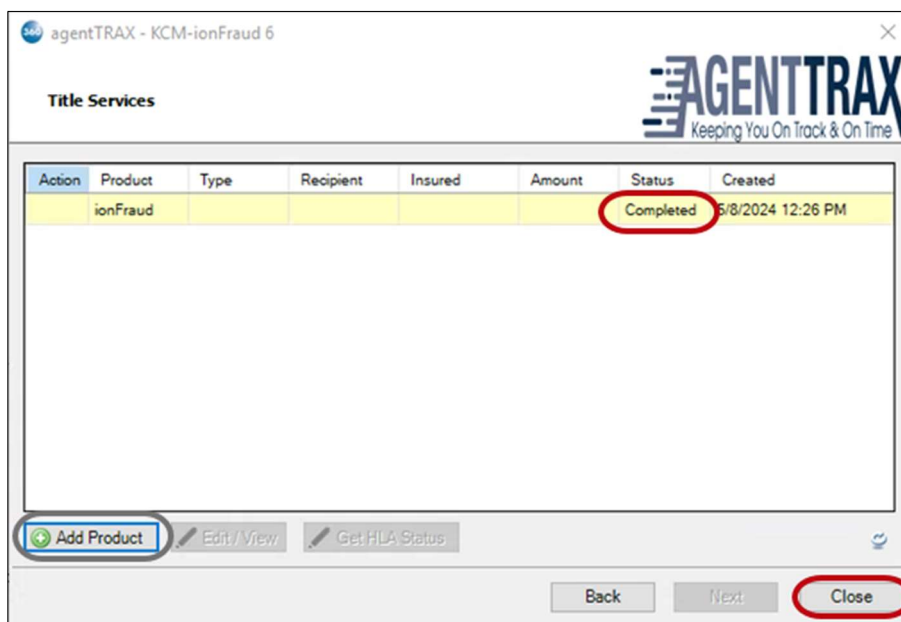
You are returned to the **Title Services** window which shows **Status** as **Completed**.

10. Click the,

› **Close** button

-Or-

› **Add Product** if you have additional properties to search




Action	Product	Type	Recipient	Insured	Amount	Status	Created
	ionFraud					Completed	5/8/2024 12:26 PM

**Add Product** **Edit / View** **Get HLA Status** **Back** **Next** **Close**


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When completed,

- › A note is added to the **Order Notes** screen
- › **ZZ. ionFraud Transaction Ready** task is added to the **Checklist Tasks** screen
- › Documents are uploaded to the corresponding smartview folder




**Checklist Tasks**

Status	Task	Milestone	Category	Occurs	Due Date	Assigned To	Completed Date	Completed By
	ZZ. ionFraud Transaction Ready	No		Pre-closing				


**Order Notes**

All (1)

Integration (1)

Type	Linked From	Created	Last Modified	Note
		05/08/2024 12:27 PM	Kristin Mason	IonFraud Result - Absentee Owner Response Message : Result Found – Letter to Property Owner Required Owner Name : TARGET CORPORATION Property Address : 2900 LITTLE RD Mail Address : PO BOX 9456 Property Type : COMMERCIAL Assessor Value : 4859385 Low Valuation Threshold :