

List of Common Events

Following is a list of common events available for the Escrow, Title and Document Signing Product Order Types.

If you wish to view,

- > [Escrow Only Events – Page 2](#)
- > [Document Signing Events – Page 4](#)
- > [Title Only Events – Page 5](#)

Product Order Types

- > Title = 3 – Commitment Prelim Report
- > Escrow = 29 – Closing and Escrow Services
- > Document Signing
 - » 284 – Document Signing – 1 Set
 - » 285 – Document Signing – 2 Sets

IMPORTANT: Each Order may have the same Event for multiple Products. All Events must be processed.

In our example,

- > Linked Order #XRLC-20-15-0283 has **two 100 – Service Received** Events one for,
 - » Title Product (3 – Commitment Prelim Report)
 - » Escrow Product (29 – Closing and Escrow Services)

Linked Order	Description	Event	Product
XRLC-20-15-0283	Weseloh, Lori, 5678 Main Street Sacramento, CA, Title - only/ Lender - ITES...	100 - Service Received	3 - Commitment Prelim Report
XRLC-20-15-0283	Weseloh, Lori, 5678 Main Street Sacramento, CA, Closing - only/ Lender - I...	100 - Service Received	29 - Closing and Escrow Services
XRLC-20-15-0288	Tritsch, Kathy, 4565 Union Street Sacramento, CA, Title - only/ Lender - ITE...	100 - Service Received	3 - Commitment Prelim Report
XRLC-20-15-0288	Tritsch, Kathy, 4565 Union Street Sacramento, CA, Signing Appointment Se...	100 - Service Received	284 - Document Signing - 1 Set
XRLC-20-15-0288	Tritsch, Kathy, 4565 Union Street Sacramento, CA, Closing - only/ Lender - ...	100 - Service Received	29 - Closing and Escrow Services

- > Linked Order #XRLC-20-15-0288 has **three 100 – Service Received** Events one for
 - » Title Product (3 – Commitment Prelim Report)
 - » Escrow Product (29 – Closing and Escrow Services)
 - » Document Signing (284 – Document Signing - 1 Set)

List of Common Events

Escrow Events

RealEC Event	Event Originator	Description
100 - Service Received	Lender	Lender sends this event to initiate a closing order request to Provider.
130 - Service Confirmed by Provider	Provider	Provider sends this event to Lender to inform Lender the Provider accepts the order request. This event is automatically sent when Event 100 is accepted.
140 - Order Not Accepted by Provider	Provider	Provider sends this event to Lender to inform Lender the Provider does not accept the order request. This event is automatically sent when Event 100 is rejected.
180 - Document Delivered by Provider	Provider	Provider sends this event to deliver documents to the Lender that are not the product. This event requires a document to be sent (i.e., any document other than Initial Prelim).
220 - Comment	Both	Lender and/or Provider sends this event to provide a comment on an order (similar to what would be sent via email).
222 - Comment Action Required	Both	Lender and/or Provider send this event to provide a comment and simultaneously indicate action is required as a result of the comment.
240 - Service Cancelled	Both	Lender and/or Provider send this event to cancel the order request.
270 – Service Completed (Internal)	Provider	Provider adds this event to change the 360 Transaction status to Complete – internally only. No notification is sent to RealEC. Future RealEC events may be sent/received.
325 - Loan Contact Update	Lender	Lender sends this event to notify the Provider that the loan contact information has been updated or changed.
431 - Closing Instructions	Lender	Lender sends this event to deliver the Closing Disclosure data to the Provider. The Lender may also include notes and/or documents. When Provider accepts this event into SoftPro, the lender data will be imported into the file.
406 - Closing Statement Delivered by Provider	Provider	Provider sends this event to confirm Closing Insight Collaboration is completed to the lender. The data will not be sent to the Lender until the Provider submits to Lender from the Exchange.

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Escrow Events

RealEC Event	Event Originator	Description
432 - Closing Statement Modifications Requested	Lender	Lender sends this event to the Provider to request changes to the Closing Disclosure data. This event may also include notes and/or documents.
433 - Closing Statement Modifications Complete	Provider	Provider sends this event to Lender to notify Lender the Closing Statement Modifications have been completed. This event can also be initiated by the Provider to request modifications. This event requires Closing Disclosure data. The data will not be sent to the Lender until the Provider submits to Lender from the Exchange.
434 - Closing Statement Approved by Lender	Lender	Lender sends this event to Provider to notify the Provider that they have finalized the Closing Disclosure.
435 - Closing Statement Distributed by Provider	Lender	Lender sends this event to Provider to send the final Closing Disclosure data. This event may include the final CDF or the lender may send the final CDF in Event 460.
439 - Reject to Reopen Not Accepted	Lender	Lender sends this event to Provider to notify Provider that the request to reopen collaboration was not accepted.
460 - Document Attached by Customer	Lender	Lender sends this event to deliver documents to the Provider.
734 - Provider Disbursed Funds	Provider	Provider sends this event to Lender to advise them that the Provider has disbursed the funds. This event also provides disbursement information.
760 - Document Package Delivered by Customer	Lender	Lender sends this event to Provider to notify Provider that the document package has been delivered. This event requires a document to be sent.
4062 - Provider Export Data	RealEC	RealEC sends this event to the Provider when Closing Disclosure data is submitted to the Lender from Closing Insight Exchange. This event should always be accepted back into SoftPro to ensure the data submitted to the Lender matches what is in SoftPro.

List of Common Events

Escrow Events

RealEC Event	Event Originator	Description
4151 - Loan Contact Update	Provider	Provider sends this event to notify the Lender that the Settlement Agent contact information has updated/changed.

Document Signing Events

RealEC Event	Event Originator	Description
100 – Service Received	Lender	Lender sends this event to initiate a Doc Signing order request to Provider.
130 – Service Confirmed by Provider	Provider	Provider sends this event to Lender to inform Lender the Provider accepts the order request. This event is automatically sent when Event 100 is accepted.
140 – Order Not Accepted by Provider	Provider	Provider sends this event to Lender to inform Lender the Provider does not accept the order request. This event is automatically sent when Event 100 is rejected.
180 – Document Delivered by Provider	Provider	Provider sends this event to deliver documents to the Lender that are not the product. This event requires a document to be sent (i.e., any document other than Initial Prelim).
220 – Comment	Both	Lender and/or Provider sends this event to provide a comment on an order (similar to what would be sent via email).
222 – Comment Action Required	Both	Lender and/or Provider sends this event to provide a comment and simultaneously indicate action is required as a result of the comment.
240 – Service Cancelled	Both	Lender and/or Provider Sends this event to cancel the order request.
310 – Re-Scheduled	Both	Lender or Provider sends this event to notify the other party a previously scheduled closing has to be rescheduled.
325 – Loan Contact Update	Lender	Lender sends this event to notify the Provider that the loan contact information has been updated or changed.

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410 – Order Assigned Information	Provider	Provider sends this event to Lender to provide Lender with the Signing Agent’s contact information for the order.
460 – Document Attached by Customer	Lender	Lender sends this event to deliver documents to the Provider.

Title Events

RealEC Event	Event Originator	Description
100 – Service Received	Lender	Lender sends this event to initiate a title order request to Provider.
130 – Service Confirmed by Provider	Provider	Provider sends this event to Lender to inform Lender the Provider accepts the order request. This event is automatically sent when Event 100 is accepted.
140 – Order Not Accepted by Provider	Provider	Provider sends this event to Lender to inform Lender the Provider does not accept the order request. This event is automatically sent when Event 100 is rejected.
150 – Product Delivered by Provider	Provider	Provider sends this event to Lender with the initial Prelim. This event requires a document to be sent.
180 – Document Delivered by Provider	Provider	Provider sends this event to deliver documents to the Lender that are not the product. This event requires a document to be sent (i.e., any document other than Initial Prelim).
220 – Comment	Both	Lender and/or Provider sends this event to provide a comment on an order (similar to what would be sent via email).
222 – Comment Action Required	Both	Lender and/or Provider sends this event to provide a comment and simultaneously indicate action is required as a result of the comment.
240 – Service Cancelled	Both	Lender and/or Provider sends this event to cancel the order request. Send to Lender to cancel the 360 Order (DFT etc.)

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325 – Loan Contact Update	Lender	Lender sends this event to notify the Provider that the loan contact information has been updated or changed.
385 – Product Data Delivery	Provider	Provider sends this event to the Lender to provide the product data. This event is automatically sent with Event 150. However, you input first Payoff Lien information.
500 – Curative Cleared	Provider	Provider sends this event to Lender to notify the Lender that the curative process is complete and title is clear.
780 – Final Docs Posted	Provider	Provider sends this event to the Lender when the document being submitted is a Final Document.
4151 – Loan Contact Update	Provider	Provider sends this event to notify the Lender that the Title Agent contact information has updated or changed.