The RealEC/Closing Insight integration allows the Lender to send information through the SoftPro 360 system to be imported into your order. It is not uncommon for the Lender to send data that is not valid to SoftPro. When this occurs an error message displays.

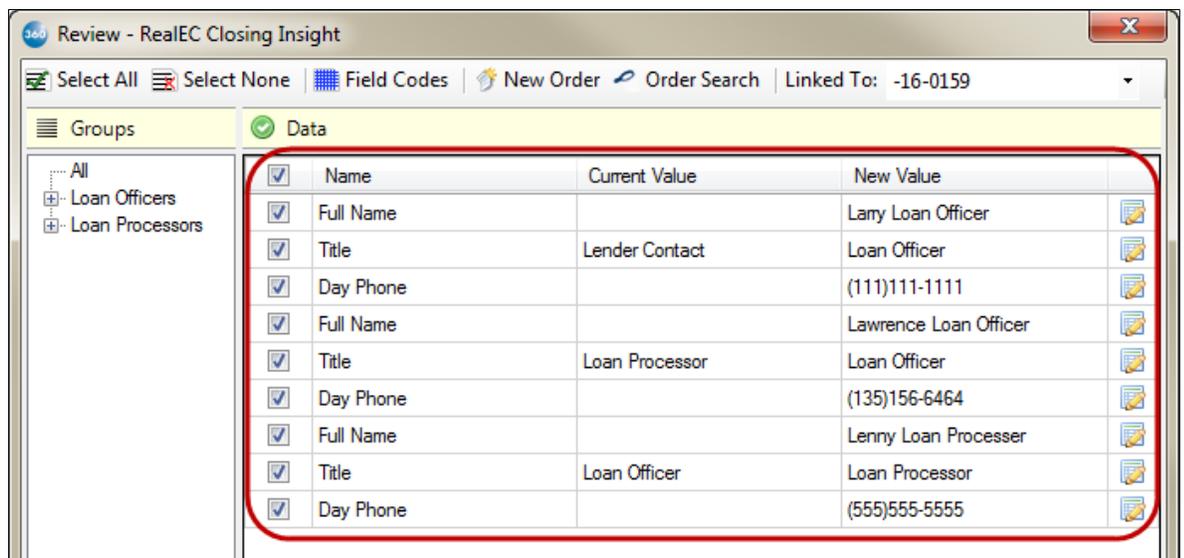Once the data is reviewed you have the option to,

〉 reject the invalid data (all other data is imported)

-OR-

〉 correct and accept the data

When the error message is received,

1. Click the **OK** button
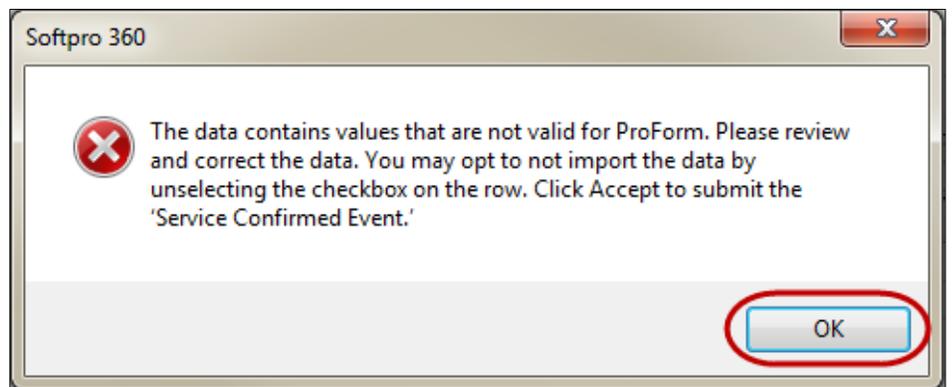
The program then displays the data that could not be imported. In our example, the Lender sent additional Contacts.
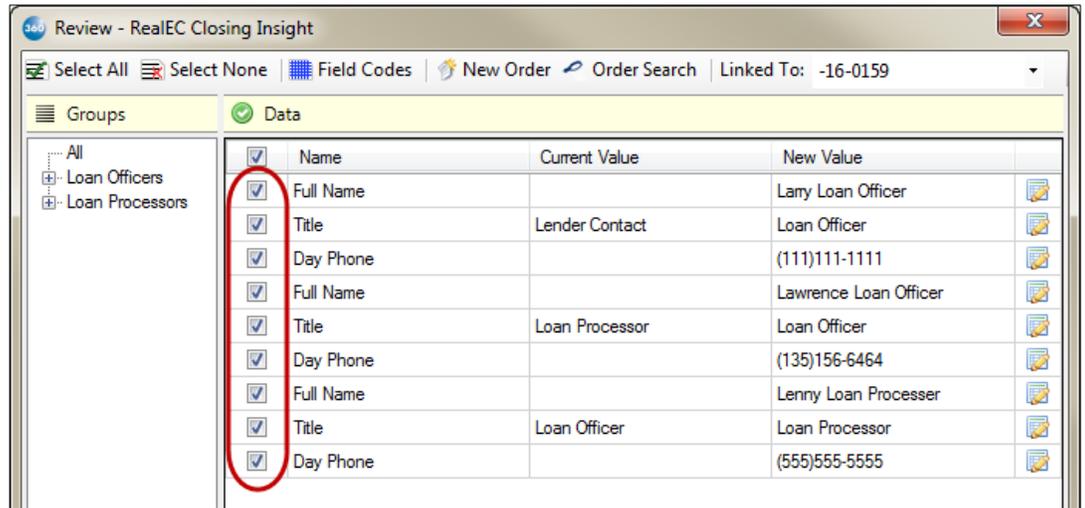

Once the data is reviewed, you may then choose to reject it or modify the data and allow it to be imported.
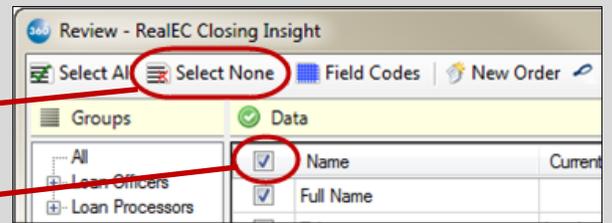
Rejecting data

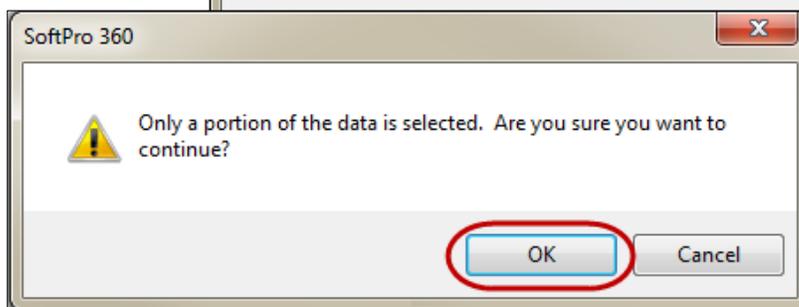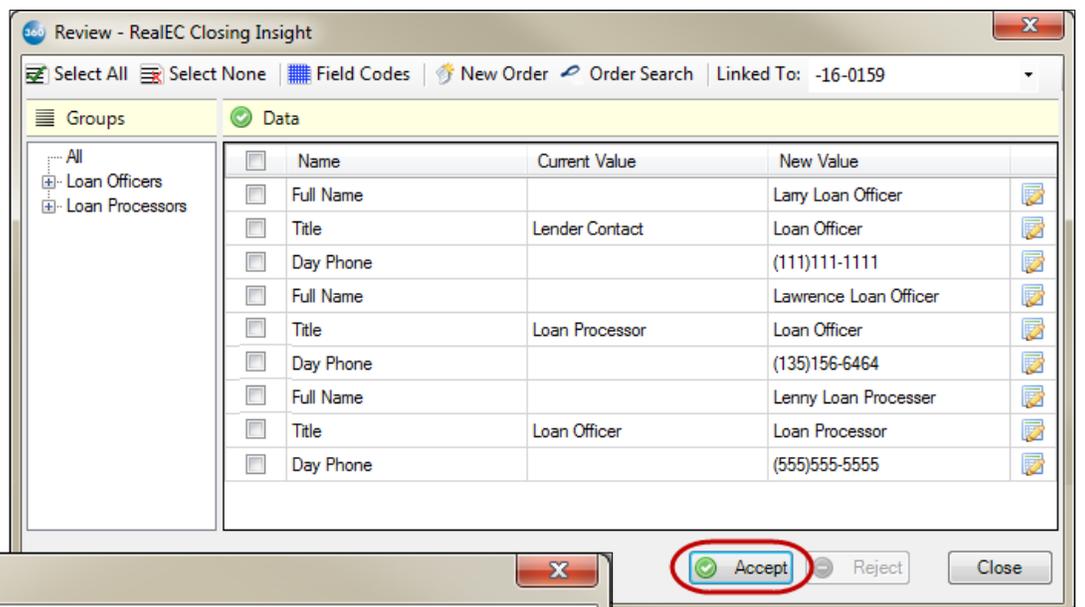1. Uncheck the check box for the specific line(s) that you do not want imported

HINT: To exclude all of the displayed data you may also,

> › Click the **Select None** button or

> › Uncheck the check box in the title row to clear all check boxes

2. Click the **Accept** button to continue the import process

3. Click **OK** when prompted

SoftPro 360

⚠ Only a portion of the data is selected. Are you sure you want to continue?

OK   Cancel

Modifying and Accepting Data

1. Click **Edit New Value** icon to the right of the information you wish to edit

2. From the **Edit New Value** window, click in the text field to edit the information as needed

3. Click the **OK** button

NOTE: Only certain data issues can be modified to allow data to be imported.

› Those with character limitations (i.e., data entered by lender is too long for the ProForm field it is to be imported into)

› Data types (i.e., text entered in a numeric field)

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4. Click the **Accept** button to continue the import process