

Handling Unsupported Data When Importing to SoftPro Select

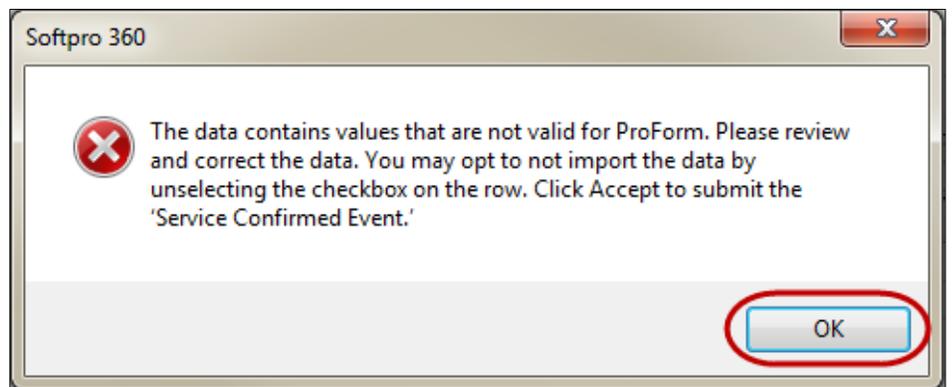
The RealEC/Closing Insight integration allows the Lender to send information through the SoftPro 360 system to be imported into your order. It is not uncommon for the Lender to send data that is not valid to SoftPro. When this occurs an error message displays.

Once the data is reviewed you have the option to,

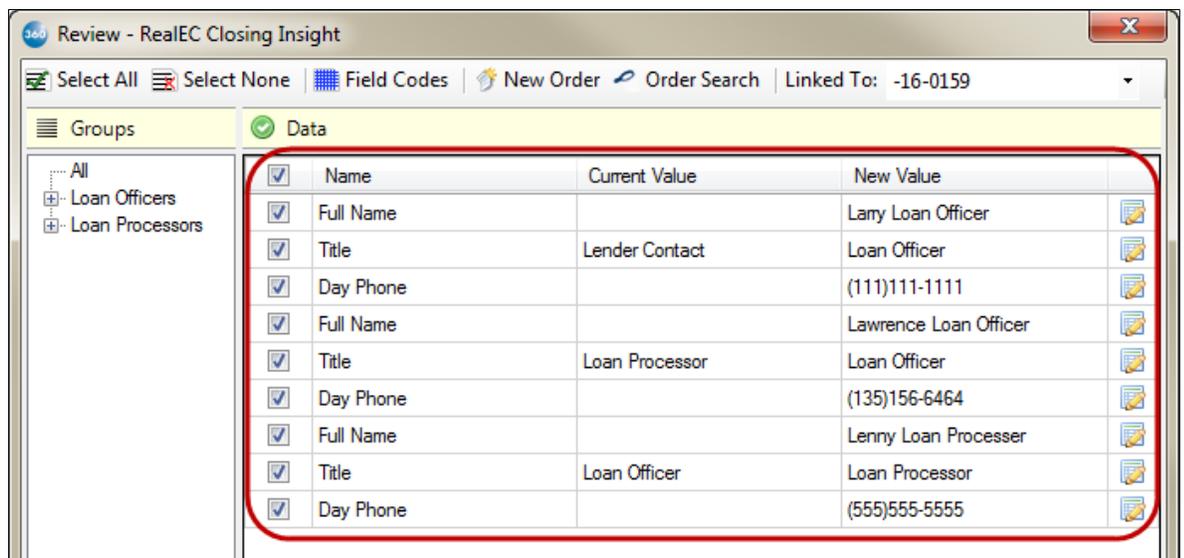
- > reject the invalid data (all other data is imported)
- OR-
- > correct and accept the data

When the error message is received,

1. Click the **OK** button



The program then displays the data that could not be imported. In our example, the Lender sent additional Contacts.

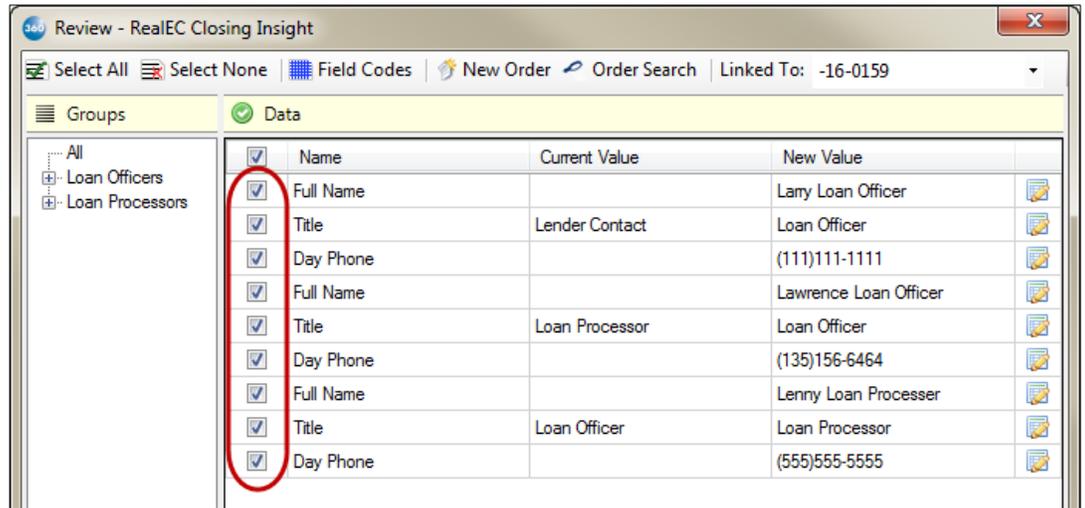


Once the data is reviewed, you may then choose to reject it or modify the data and allow it to be imported.

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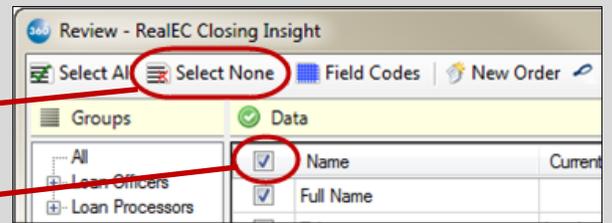
Rejecting data

1. Uncheck the check box for the specific line(s) that you do not want imported

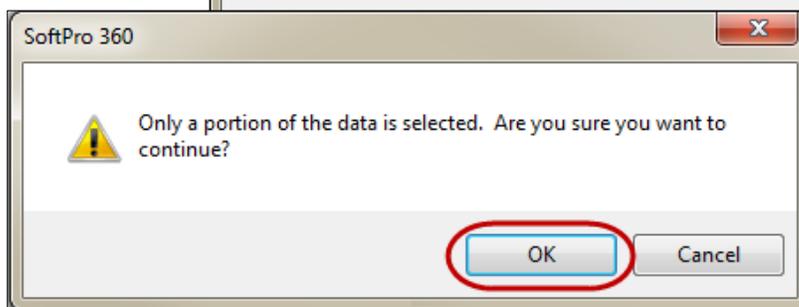
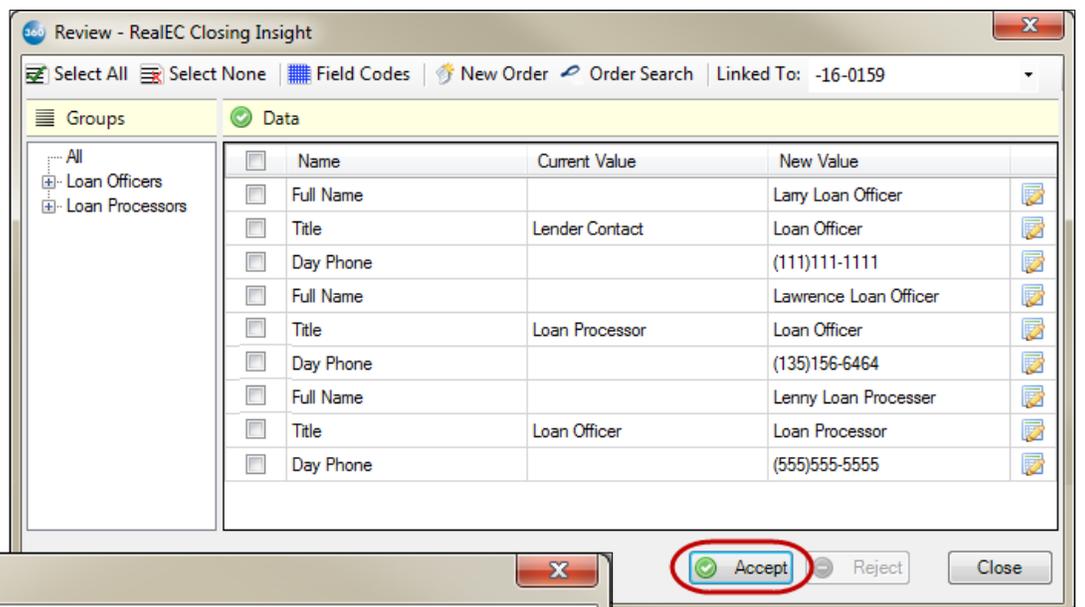


HINT: To exclude all of the displayed data you may also,

- > Click the **Select None** button or
- > Uncheck the check box in the title row to clear all check boxes



2. Click the **Accept** button to continue the import process
3. Click **OK** when prompted



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Modifying and Accepting Data

1. Click **Edit New Value**  icon to the right of the information you wish to edit

<input checked="" type="checkbox"/>	Name	Current Value	New Value
<input checked="" type="checkbox"/>	State		OR
<input checked="" type="checkbox"/>	Zip		97370
<input checked="" type="checkbox"/>	HUD Settlement Agent Company Name		Ticor Title Insurance Company of Oregon
<input checked="" type="checkbox"/>	HUD Settlement Agent Contact Name		NA

2. From the **Edit New Value** window, click in the text field to edit the information as needed

Ticor Title Insurance Company of Oregon

OK Cancel

3. Click the **OK** button

NOTE: Only certain data issues can be modified to allow data to be imported.

- > Those with character limitations (i.e., data entered by lender is too long for the ProForm field it is to be imported into)
- > Data types (i.e., text entered in a numeric field)

4. Click the **Accept** button to continue the import process

Information: Event 100 - Service Received Add To Proform Notes

Name	Value
BORR - Bankruptcy Last Seven Years:	NO
BORR - Foreclosure Last Seven Years:	NO
BORR - Bankruptcy Last Seven Years:	NO
BORR - Foreclosure Last	NO

Order Assignment/ Contact Information Accept Reject Close