

## Common Errors When Submitting a 406 Event

If, when attempting to process a 406 Event, you receive the critical error message: "Product has encountered a critical error and must shut down.", you may be missing required data. Following are the more common missing data scenarios and their resolutions for SoftPro Select and Impact.

### SoftPro Select: Missing Fee Type on Recording Fees

The **Fee Type** has not been selected in section **E. Taxes and Other Government Fees** in the SoftPro Select order.

1. Navigate to CDF Pg2-Sections A-J, section E
2. Click the **Line** number link on the **Recording Fees** line
3. From the **Fee Type** drop-down, select the corresponding entry for each document

CDF Pg2-Sections A-J						
Other Costs						
E. Taxes and Other Government Fees						\$225.00
Description	Re	To	Name	Borrower-Paid At Closing	Borrower-Paid Before Closing	
01 Recording Fees		A	Fidelity Natio...	\$225.00		
02						

E. Taxes and Other Government Fees									
Charges for Line 01									
Description	Re	To	Borrower-Paid At Closing	Borrower-Paid Before Closing	Seller-Paid At Closing	Seller-Paid Before Closing	Paid By Others		
1 Recording Fees		A	\$225.00						

Fee Schedule Type	Pages	Document	Fee Schedule	Amount	Seller Pay %	Fee Type
Recording	3	Deed	OR - Deed Recording Fe...	\$63.00		Recording Fee For Deed
Recording	20	Mortgage/Deed of Trust	OR - Mortgage/Deed of ...	\$148.00		Recording Fee For Mortgage
						(None)
						Recording Fee For Assignment
						Recording Fee For Deed
						Recording Fee For Mortgage
						Recording Fee For Municipal Lien Cer

**BEST PRACTICE:** Verify all fees entered in CDF Pg2-Sections A-J, section E to ensure that a **Fee Type** selection has been made.

### Impact: Missing Payment Frequency on Loan Terms

The payment frequency has not been selected on the **Loan Terms** screen in the Impact order.

1. Navigate to the **Loan Terms** screen
2. From the **Principal & Interest** drop-down, select the appropriate payment frequency term

Wells Fargo	
Commissions	
Payoffs	
Borrower	
Seller	
Title Insurance Premiums	
Title Charges	
CDF Header	
<b>Loan Terms</b>	
Projected Payments	
Estimated Taxes and Insurance	
Costs at Closing	
Loan Costs	
A. Origination Charges	
B. Did Not Shop For	
C. Did Shop For	
Other Costs	
E. Taxes and Other Government Fees	
F. Prepaids	

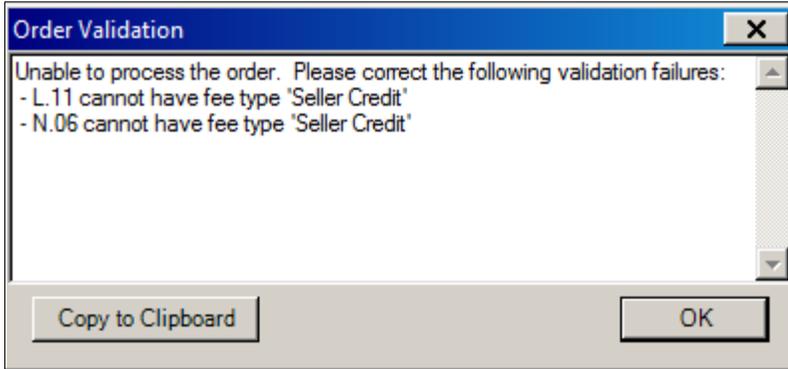
  

Loan Terms	
Loan Amount	10
Interest Rate	
Principal & Interest	Monthly

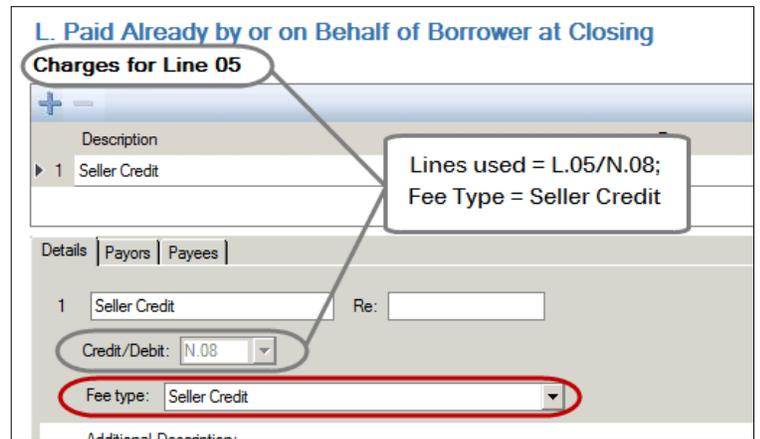
### SoftPro Select / Impact: Order Validation Failures

## Common Errors When Submitting a 406 Event

The **Fee Type, Seller Credit** is defaulted on CDF Pg3, lines L.05/N.08. If this **Fee Type** is selected on any other line in section **L** or **N**, a validation error occurs when attempting to send the 406 Event.



- › Seller Credits entered on lines L.05/N.08; the default Fee Type = Seller Credit



- › Seller Credits entered on any other line in sections L/N; select any **other** Fee Type (i.e., Other)

