

Follow these steps to set up Outlook and use the Email distribution option from SoftPro Select. If you have any questions or problems, contact your system administrator.

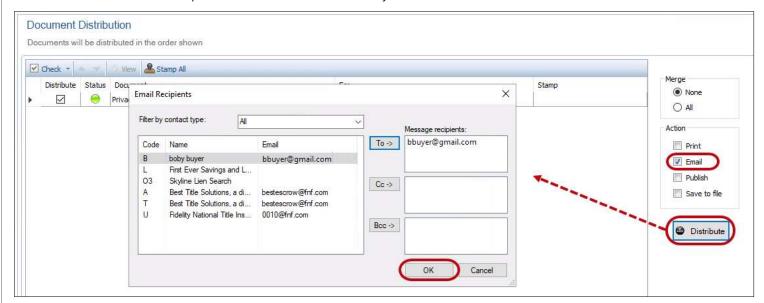
IMPORTANT: The use of the Email option requires management approval. Per Settlement Services, the approved method of document distribution via email continues to be through smartview.

Once you have previewed your documents and are ready to distribute,

- 1. Check the **Email** radio button
- 2. Click the **Distribute** button

From the Email Recipients window,

3. Double-click the corresponding Contacts to move them to the **Message recipients** field; click the **Cc** or **Bcc** buttons to move recipients to add to those fields if you wish



4. Click the **OK** button

A message is displayed stating you need to create a Microsoft Outlook profile.

5. Click the **OK** button

NOTE: Set up of your mail profile is only required the first time using the **Email** option in SoftPro Select.



DO NOT CLOSE SOFTPRO SELECT.

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- 6. Navigate back to the Citrix window
- 7. Click the [your database] Mail Profile button once to launch the application
- 8. From the Mail window, click the Add button

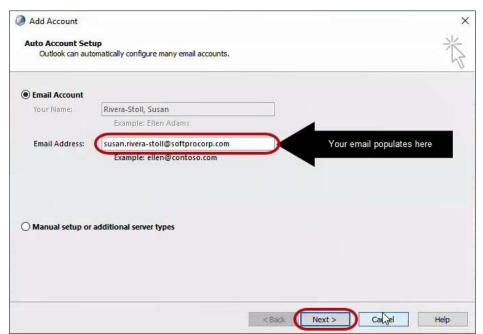


9. When prompted, enter your name in the **Profile Name** field; click **OK**



Your email address is populated in the Email Address field.

10. Click Next to continue

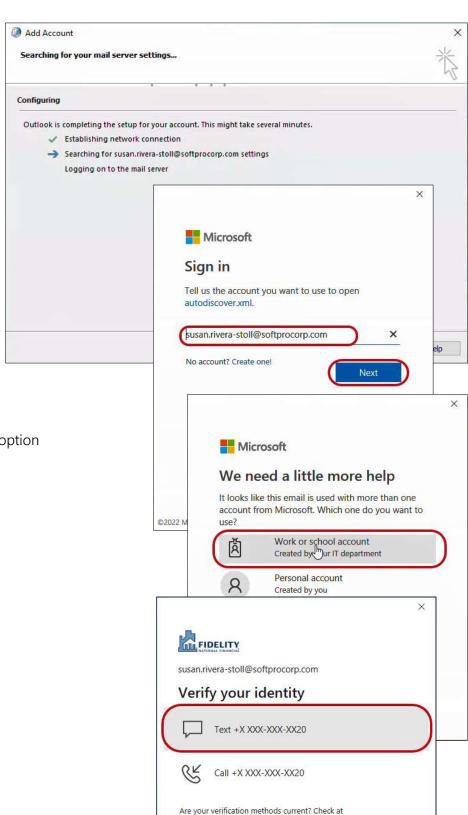


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The program searches for your email address on the email server. When found, the **Microsoft Sign In** window automatically opens with your email address populated for you.

11. Click **Next** to continue



https://aka.ms/mfasetup

12. Click the Work or school account option

When prompted to Verify your identity,

13. Select your preferred method

Cancel

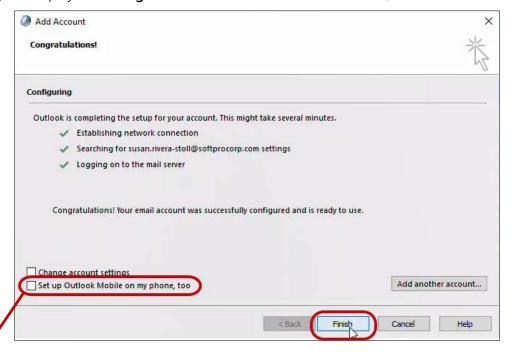


14. Enter the code sent; click Verify



When your account is set up, the program displays the Congratulations window. From this window,

- 15. Uncheck the Set up Outlook
 Mobile on my phone, too
 check box
- 16. Click the **Finished** button



IMPORTANT: If you do not uncheck the mobile set up check box, an error message displays stating **This site can't be reached**.

1. Close the window and continue to next steps



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You now have access to email from within Citrix.

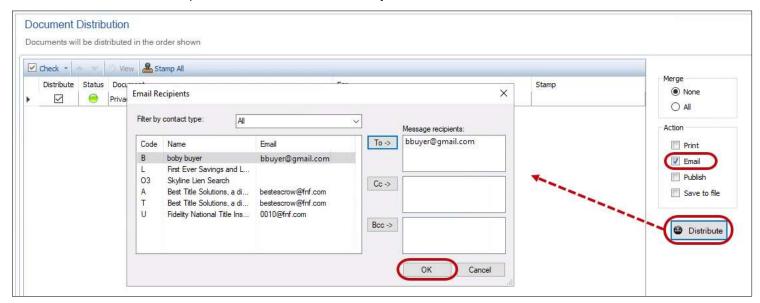
17. Navigate back to order you wish to email from

From the **Document Distribution** screen,

- 18. If not already checked, check the Email option
- 19. Click the **Distribute** button

From the Email Recipients window,

20. Double-click the corresponding Contacts to move them to the **Message recipients** field; click the **Cc** or **Bcc** buttons to move recipients to add to those fields if you wish



When your email opens,

- 21. Compose your email as needed, add your signature line
- 22. Click Send

A copy of the message is saved to your **Sent** folder in Outlook (outside of Citrix).

