

Checklist for Opening New Orders

Follow these steps to open a new order in SoftPro Select.

Start Page Tab


- ☐ **Current Profile = TitleEscrow**

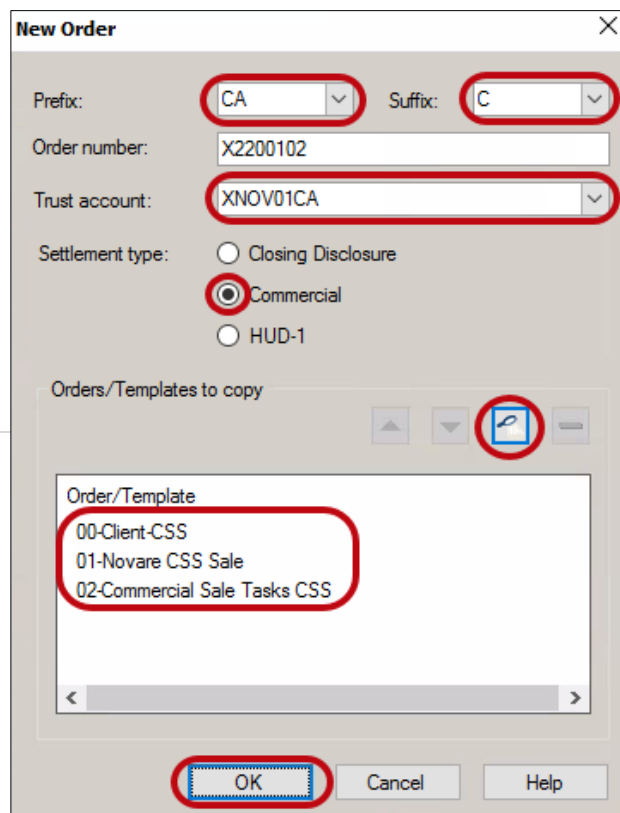
IMPORTANT: Make sure you are in the correct Profile **prior** to opening the Order.

New Order window

- ☐ Select the,
 - ☐ **Prefix** = property state
 - ☐ **Suffix**
 - ☐ **Trust account:** If you are unsure which account to select, refer to the *REFERENCE GUIDE – GUIDE TO SELECTING THE CORRECT SPEED CODE/TRUST ACCOUNT* job aid.
 - ☐ **Settlement type = Commercial**

IMPORTANT: Settlement type **MUST** be changed when opening the order.

- ☐ Select your template(s) using **Search**
 1. Click the **Search**  icon
 2. From the **Order Search** window, click the **Search** button
 3. Press/hold the **CTRL** key to select multiple templates
 - a) If adding a client template, highlight the template with a **00-** prefix
 - b) Highlight the applicable CSS template with a **01-** prefix
 - c) Highlight the applicable task template with a **02-**prefix
 - d) Click the **OK** button
 4. Verify your templates; click **OK** to generate the order



Order Entry screen

- ☐ If applicable, check the corresponding check box for **Commercial, Construction, Cash sale**
- ☐ Verify **Order type, Product type, Policy type**
- ☐ If applicable, **Additional Description Field**, use the link to select the corresponding selection from the Lookup Table
- ☐ Select **Escrow officer/Closer**
- ☐ Select **Pre-closer/Escrow assistant**, if applicable
- ☐ Select **Title officer/Examiner**; leave blank if an Escrow Only order
- ☐ If sale transaction, enter
 - ☐ **Contract Acceptance Date**
 - ☐ **Due Diligence/Contingency Expiration**
 - ☐ **Days Until Closing**

Checklist for Opening New Orders


- ☐ If refinance transaction, enter **Settlement Date**
- ☐ Enter **Property** address, tab over to enter the **Zip code**; this populates the **City, State, Zip Code, County** and **County GLC** fields

IMPORTANT: Property information must be entered **prior to** entering speed code.

- ☐ **Related order(s)** enter the office speed code (remember to **use the Spacebar** to execute the speed code); this auto-fills the **A-** and **T-Contacts**

NOTE: If you are unsure which account to select, refer to the *REFERENCE GUIDE – GUIDE TO SELECTING THE CORRECT SPEED CODE/TRUST ACCOUNT* job aid.

Order Contacts screen

- ☐ Verify revenue contacts (**A-**, **A2-**, **T-Contacts**) are correct
- ☐ Double-click the **Other (Client)** Contact to verify the,
 - ☐ **Market source** check box is checked
 - ☐ **Marketing rep** is selected
 - ☐ **Reference #** is shown
- ☐ If applicable, double-click the **Other (Commissions)** Contact if paying an internal employee
 1. Click the **Lookup Code** link
 2. Double-click the corresponding employee name to select; notify management if the employee is not found.
- ☐ If applicable, double-click the **Other (Affiliated Sales Rep)** Contact if paying a referral fee to an outside company
 1. Click the **Lookup Code** link
 2. Double-click the applicable entry to select; refer to your operation's internal master vendor list.
- ☐ Enter all Contacts, using placeholders in the grid first
 - › If a placeholder does not exist (or there are multiple Buyers/Sellers), use the **Add Contacts**  icon to add additional Contacts
 - › If available, use the **Lookup code** link to select the Contact from the Lookup Table
 - › If the selected Contact information needs to be changed (i.e., address, phone number, etc); overwrite the **Lookup code** with **UPD** and enter corrected information in the appropriate field(s)
 - › If the Contact does not exist in the Lookup Table, close the table
 - › On the Contact screen, in the **Lookup code** field, enter
 - » **ONE** (unless specified by the Branch); continue entering all available information for the Contact
 - » **NEW**, if the Contact is to be added to the Lookup Table; continue entering all available information for the Contact
- ☐ Add people for an Organization in the **People** grid; use the **Lookup code** link to search/select from the Lookup Table (if available)

NOTE: If you need to add a new person for a Company Contact, use **ONE** or **NEW** as noted above.

Checklist for Opening New Orders

Documents screen

- ☐ Publish the **Open Order Sheet (w/Notes)** to smartview in the Open Order folder

Checklist Tasks screen

- ☐ Submit applicable search request (i.e., to title search vendor)
- ☐ Highlight the corresponding Task in the grid
- ☐ Select **Completed** from the **Status** drop-down (below the grid)

Save and Exit

- ☐ **Save** the Order
- ☐ Notify the Escrow Closer and/or Escrow Assistant via email the order is opened and provide the order number