

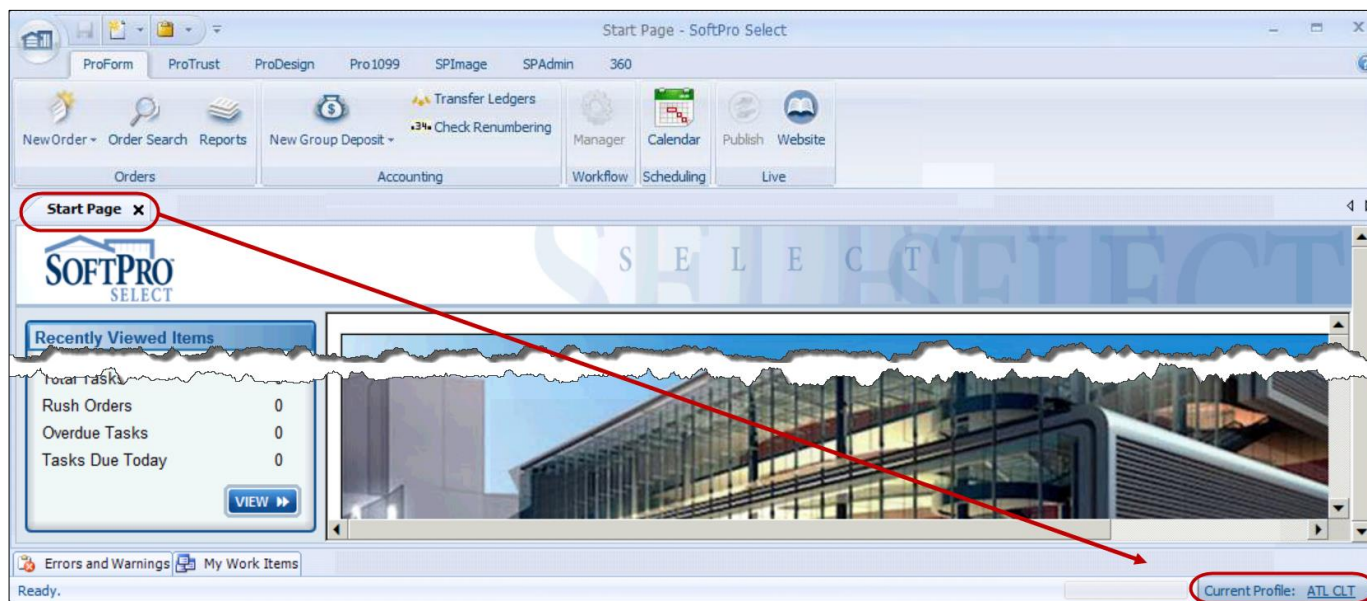
## Re-Opening a Ramquest Order in SoftPro Select

When you need to take an existing order from Ramquest and re-open it in SoftPro Select, use this checklist along with the appropriate Open Order checklist making the following adjustments while completing the items.


REMINDER: If you use an Operation-specific Open Order checklist, remember to refer to your Operation's page on the [FNF UserDocumentation](#) website.

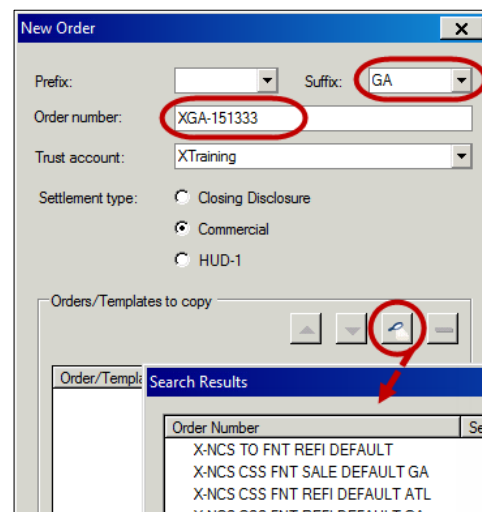
### Start Page tab

- ☐ Current Profile: Verify the profile corresponds to the correct Underwriter – ATL CLT, ATL CTI or ATL FNT; change if needed



### New Order window

- ☐ In the Order number field, overwrite the system-generated order number with the Ramquest order number
- ☐ Select the correct Suffix for the order
- ☐ Apply the applicable template; click the Search  icon to locate/select your template
- ☐ Click the OK button to generate the order



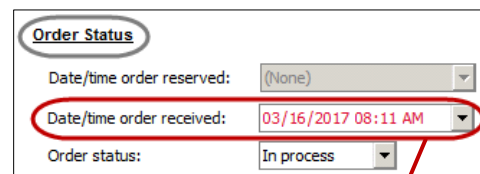
### Order Entry screen

- ☐ From Order Type drop-down , select Escrow Only
- ☐ Complete fields in the Order Entry screen as needed for your transaction

### Status screen

- ☐ Under Order Status in the Date/time order received field, back date the order to
  - > **date original order was opened**, if opened more than one month prior to today
  - > **date one month prior**, if the order was opened in the current month

This date is then written to the Escrow Status > Date/time escrow opened field.

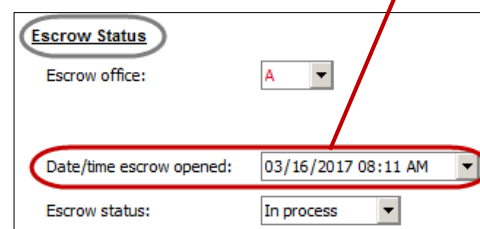


**Order Status**

Date/time order reserved: (None)

Date/time order received: 03/16/2017 08:11 AM

Order status: In process




**Escrow Status**

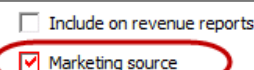
Escrow office: A

Date/time escrow opened: 03/16/2017 08:11 AM

Escrow status: In process

### Order Contacts screen

- ☐ Enter all Contacts using placeholders in the grid first; use the Add Contacts  icon to add additional Contacts
- ☐ Double-click the Contact who gave you the order, check the Marketing source check box (aka source of business); there can be only **one** marketing source per order

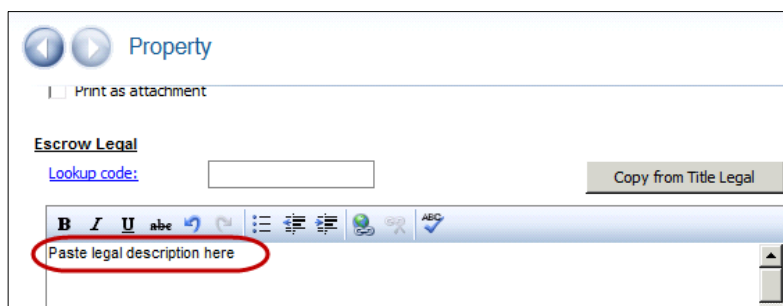


☐ Include on revenue reports

☒ Marketing source

### Property screen

- ☐ If the legal description is needed is SoftPro, update the legal description
  1. From Ramquest, copy the legal description
  2. Paste into Notepad to remove hard returns, odd characters
  3. In SoftPro Select, paste the legal description in the Escrow Legal field



**Property**

☐ Print as attachment

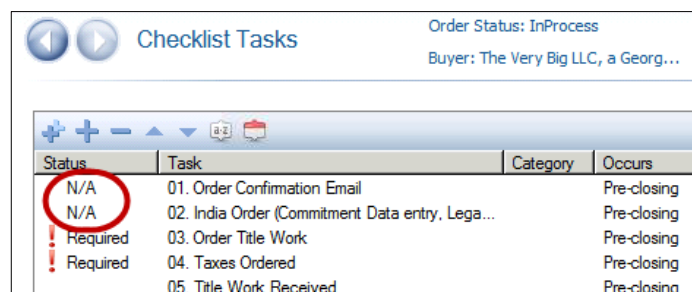
**Escrow Legal**

Lookup code:

Paste legal description here

### Checklist Tasks screen

- ☐ To avoid tasks appearing in the Task queue, change the Status of each Checklist Task already completed
  - > Title tasks set to N/A, as appropriate
  - > Escrow tasks may be set to N/A, as appropriate



**Checklist Tasks**

Order Status: InProcess

Buyer: The Very Big LLC, a Georg...

Status	Task	Category	Occurs
N/A	01. Order Confirmation Email		Pre-closing
N/A	02. India Order (Commitment Data entry, Lega...		Pre-closing
Required	03. Order Title Work		Pre-closing
Required	04. Taxes Ordered		Pre-closing
	05. Title Work Received		Pre-closing

☐ **Handle Funds from Ramquest Order (if necessary):** If you have funds in the Ramquest order, create separate outgoing wires to SoftPro Select. Include the SoftPro Select order number and property address on the outgoing wire forms.

- a) Create ONE outgoing wire for each Lender's funds
- b) Create ONE outgoing wire for the Buyer(s)' earnest money funds
- c) Create ONE outgoing wire for the Buyer(s)' funds to close

☐ **SoftPro Select Register: Handle Incoming Funds**

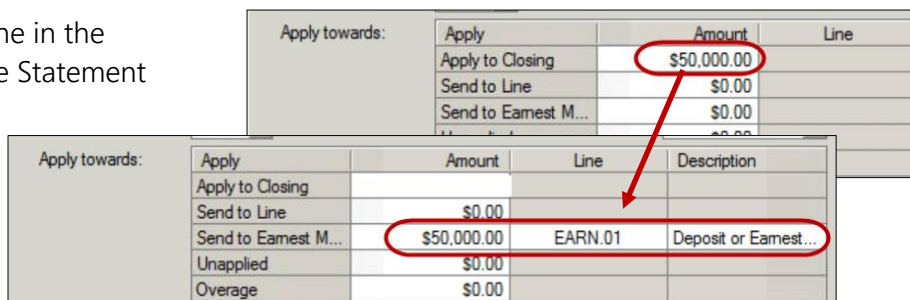
- a) Lender's funds – WMA auto-posts the incoming wire for Lender's funds as long as the amount in the Register matches the amount of the incoming wire. If the amount does not match, enter an anticipated wire for the Lender's funds and balance your order to the Lender's wire.
- b) Buyer(s)' funds – you must enter an anticipated wire for Buyer(s)' funds for WMA to auto-post the matched wire
  - i. Use an individual Buyer code (i.e., B, B2, B3, etc.) to anticipate earnest money
  - ii. Use the All Buyers code, BA, to anticipate funds to close

**IMPORTANT:** Do **not** use the A-Settlement Agent or T-Title Company codes for these wires.

Once the incoming funds are receipted in the Register, you may have to adjust the amounts on the receipt.

- c) If the Buyer(s)' earnest money shows on the Apply to Closing line,

- i. Verify there is a blank line in the applicable section of the Statement Charges screen
- ii. On the Receipt, move the amount to the Send to Earnest Money line



Apply towards:	Apply	Amount	Line
Apply to Closing		\$50,000.00	
Send to Line		\$0.00	
Send to Earnest M...		\$0.00	

Apply towards:	Apply	Amount	Line	Description
Apply to Closing				
Send to Line		\$0.00		
Send to Earnest M...		\$50,000.00	EARN.01	Deposit or Earnest...
Unapplied		\$0.00		
Overage		\$0.00		

☐ **Document Selection Screen (if necessary):** If the Lender or Buyer(s) have not yet wired funds, send them updated wiring instructions; preview and distribute the WireSafe Fraud Alert document

☐ **Notes screen:** Add a note in SoftPro Select that the title work was completed in Ramquest. If applicable, also enter a note in Ramquest that the order was re-opened in SoftPro Select

☐ **Do NOT CANCEL THE RAMQUEST ORDER.** Title issues the policies from the Ramquest order