

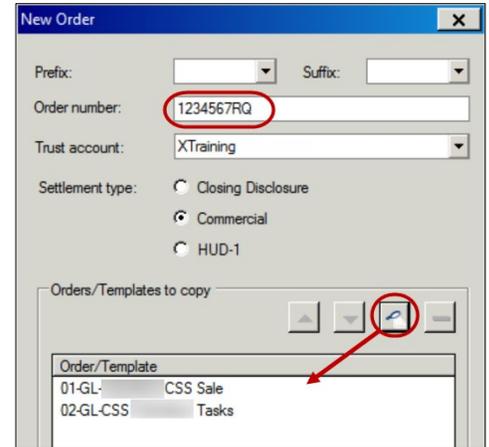
Re-Opening a RamQuest Order in SoftPro Select

When you need to take an existing order in RamQuest and re-open it in SoftPro Select, use this checklist along with the appropriate Open Order checklist making the following adjustments while completing the items.

REMINDER: If you use an Operation-specific Open Order checklist, remember to refer to your Operation's page on the [UserDocumentation](#) website.

New Order window

- In the **Order number** field, highlight and overwrite the system-generated order number with the RamQuest order number followed by the letter 'RQ' (e.g., 1234567RQ)
- Verify the correct **Settlement type** is selected
- Apply your template(s)
 - > Click the **Search**  icon to search for and select the applicable template(s) for your office (i.e., Sale, Refi, etc.)
 - > Click the **OK** button to generate the order



Express Order Entry screen

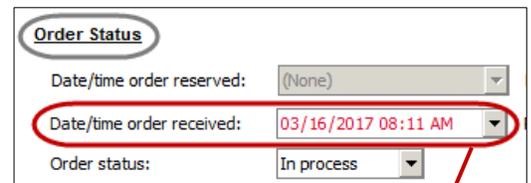
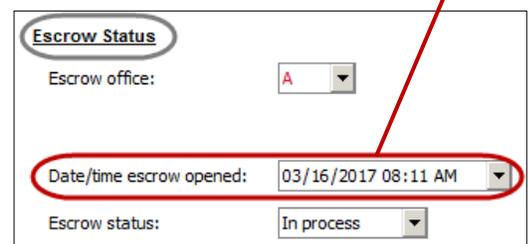
- In the **Order Type** drop-down, select **Escrow only**
- Enter an order note specifying that *"Title work done in RamQuest."*
- Continue entering order information (i.e., contacts, property, etc.)




Order Status screen

- Under **Order Status** in the **Date/time order received** field, back date the order to
 - > **date original order was opened**, if opened more than one month prior to today
 - > **date one month prior**, if the order was opened in the current month

This date is then written to the **Escrow Status > Date/time escrow opened** field.

NOTE: After entering all order details, **Do Not** email the order to Title.

❑ **Handle RamQuest Funds (if necessary):** If you have funds in the RamQuest order, create separate outgoing wires to SoftPro Select. Include the SoftPro Select order number and property address on the outgoing wire forms.

- a) Create ONE outgoing wire for the Lender’s funds
- b) Create ONE outgoing wire for the Buyer(s)’ funds

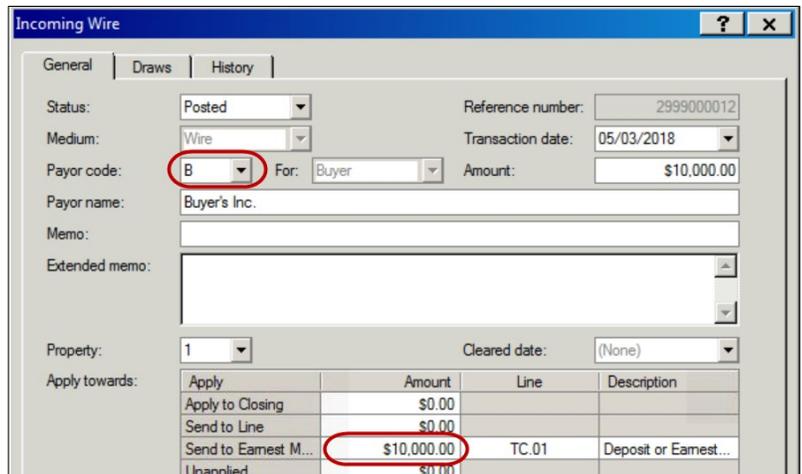
❑ **SoftPro Select Register: Handle Incoming Funds**

- a) Lender’s funds – WMA auto-posts the incoming wire for Lender’s funds as long as the amount matches. If the amount does not match, then enter an anticipated wire for the Lender’s funds.
- b) Buyer(s)’ funds – you must enter an anticipated wire for Buyer(s)’ funds for WMA to auto-post the matched wire.

Once the incoming funds are receipted in the Register, you may have to adjust the amounts on the receipt.

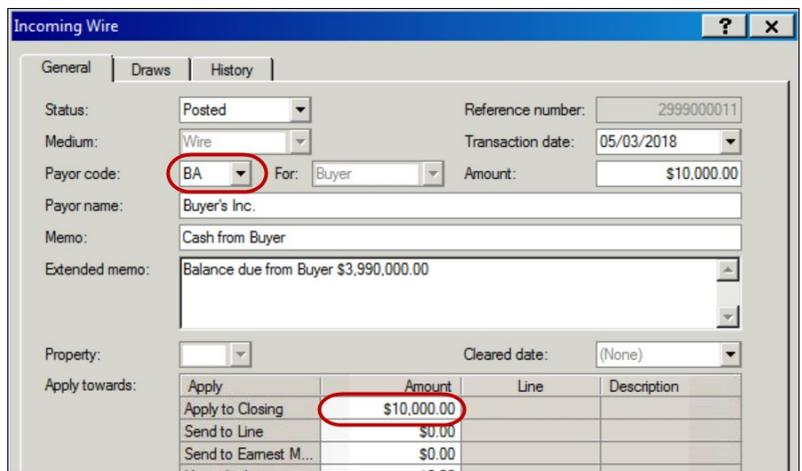
c) In the **Apply towards** grid verify and/or adjust the amounts for:

- › Buyer(s)’ Earnest Money; use individual Buyer code (i.e., **B, B1, B2**, etc.) as the **Payor** and enter on the **Send to Earnest Money** line



Apply	Amount	Line	Description
Apply to Closing	\$0.00		
Send to Line	\$0.00		
Send to Earnest M...	\$10,000.00	TC.01	Deposit or Earnest...
Unapplied	\$0.00		

- › Funds to close; use the **BA Payor** code and enter on the **Apply to Closing** line



Apply	Amount	Line	Description
Apply to Closing	\$10,000.00		
Send to Line	\$0.00		
Send to Earnest M...	\$0.00		

Re-Opening a RamQuest Order in SoftPro Select

- Document Selection Screen (if necessary):** If the Lender or Buyer(s) have not yet wired funds, send them updated wiring instructions; preview and distribute the **Wire Information/Wiring Instructions** document
- smartview:** Open a ticket with smartview Support via [ServiceNow](#) to move documents to the new SoftPro Select smartview file
- Do NOT CANCEL THE RAMQUEST ORDER.** Enter a note in RamQuest specifying that *"File was transferred to Select."*