

Process an Escrow Loss After Closing

Follow these steps to create a disbursement and request funds for an escrow loss that occurs after closing (i.e., funds for recording releases).

IMPORTANT: Review the *Escrow Tech Memo #73-2007 Escrow Loss and Recovery Process* for guidelines on requesting escrow loss checks and reporting recovered funds.

Refer to the Escrow

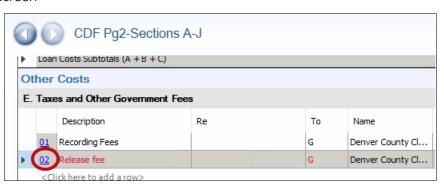
Administration Escrow Loss and

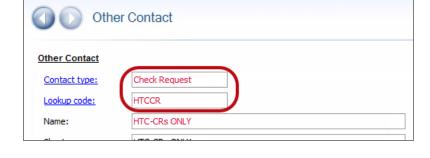
Escrow Recovery Forms page
for the required forms for
requesting a loss check and
reporting recovered funds.

Contact Karen Phelps (KPhelps@fnf.com) with any questions regarding losses, recovers or the required forms.



- 1. Navigate to the **Order Contacts** screen
- 2. Add an Other Contact,
 - a) Click the **Add Contact** icon
 - b) Double-click the **Other** Contact
 - c) Click the **Contact** type link
 - d) Double-click the **Check Request** entry
 - e) Click the **Lookup code** link
 - f) Double-click the applicable entry; the available brand entry is based on your office
- 3. Navigate to the CDF Pg2-Sections A-J screen
- 4. Click the **Line number** link of the applicable fee

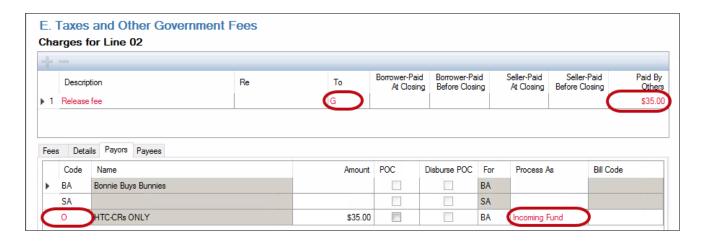






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- 5. In the Paid By Others field, enter the amount to be paid
- 6. Click the **Payors** tab
- 7. From the **Code** drop-down, select the Contact to be paid
- 8. From the **Process As** drop-down, select **Incoming Fund**

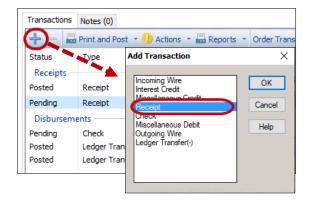


- 9. Click the Close button
- 10. Click the **Register** button

A **Pending** receipt and disbursement are created in the register.



- 11. Post the **Receipt**
 - a) Click the **Add Transaction** icon
 - b) Double-click Receipt





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- c) From the Receipt window,
 - i. Medium, select the applicable entry
 - » ChReq Recording for recording release fees only
 - » Check Request Branch Loss for loss to branch (obtain manager approval)
 - » Check Request Escrow Loss for loss to closer
 - ii. **Payor code** = **O**-Contact (from step 2)
 - iii. Payor name = enter a reason the loss/shortage
 - iv. **Apply to Closing** = amount
 - v. Click the **OK** button
- 12. Post the **Pending Disbursement** as needed

