

Follow these steps to process partial withdrawals, bank charges or close out an Interest Bearing Account (IBA).

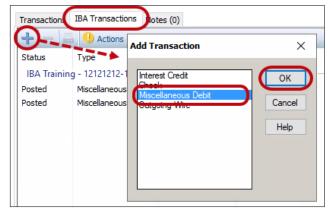
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Processing a Partial Withdrawal

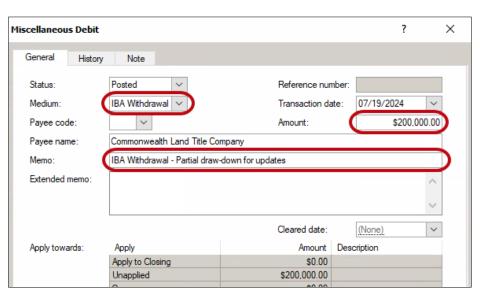
- 1. Open the **Ledger** of the applicable order
- 2. From the **Transactions** tab, make note of the **Code** for the **Posted Incoming Wire** or **Receipt** used to open the IBA



- 3. Click the **IBA Transactions** tab
- 4. Click the **Add Transaction** icon
- From the Add Transactions window, select Miscellaneous Debit; click OK



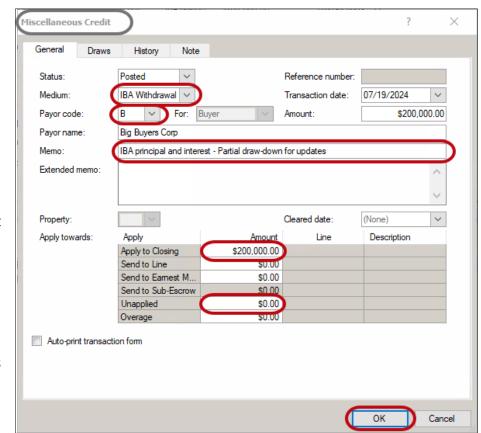
- From the Miscellaneous Debit window setup the debit from the IBA,
 - a) Medium select IBAWithdrawal
 - b) **Amount** enter amount to be withdrawn
 - Memo overwrite defaulted verbiage if needed
 - d) Click the **OK** button



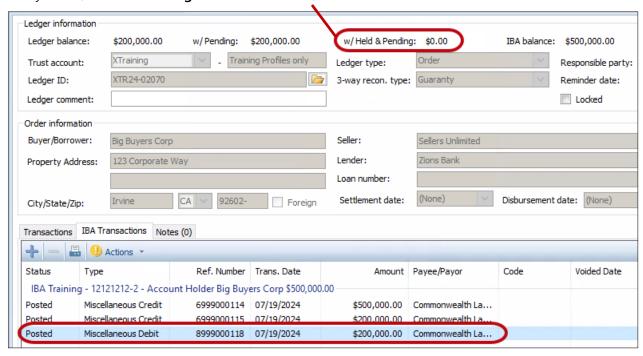


The **Miscellaneous Credit** window opens. This allows you to setup the **Credit to** that places funds back into the Trust account and appears on the **Transactions** tab.

- 7. From the **Miscellaneous Credit** window,
 - a) Medium select IBAWithdrawal
 - b) **Payor code** select the code noted in **step 2**
 - c) **Amount** populates with the debit amount from **step 6b**
 - d) **Memo** overwrite default verbiage if needed
 - e) Apply towards grid
 - i. Apply to Closing– enter theamount
 - ii. Unapplied Press the F2 key to update to \$0.00
 - f) Click **OK**

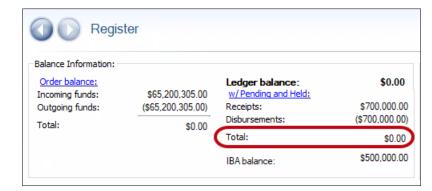


8. Verify the w/Held & Pending amount shows as \$0.00



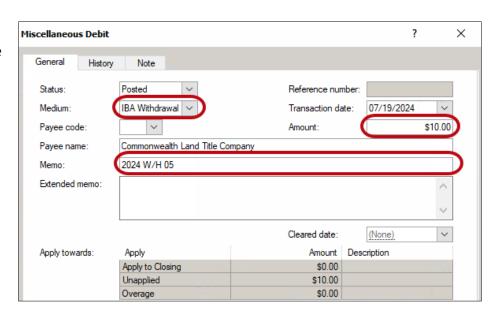


In ProForm, the **Register** should also show **Total = \$0.00**.



Processing Bank Charges

- 1. Repeat **steps 1-5** above
- From the Miscellaneous Debit window setup the debit from the IBA,
 - a) Medium select IBAWithdrawal
 - b) **Amount** enter amount of the bank charge
 - c) **Memo** overwrite defaulted verbiage if needed
 - d) Click the **OK** button



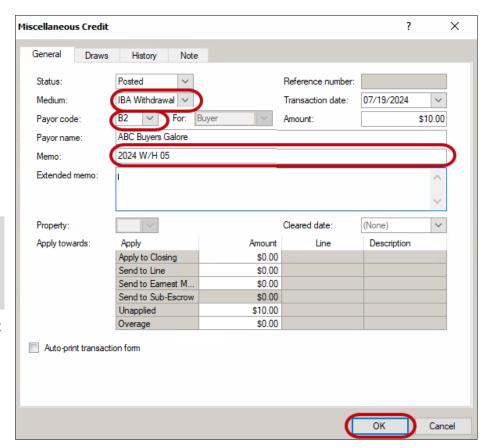
The **Miscellaneous Credit** window opens. This allows you to setup the **credit to** that places funds back into the Trust account and appears on the **Transactions** tab.



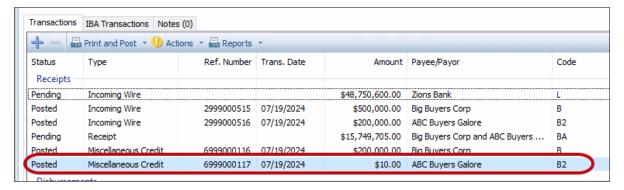
- From the Miscellaneous Credit window,
 - a) Medium select IBAWithdrawal
 - b) **Payor code** select the code noted in **step 2**
 - c) **Amount** populates with the debit amount from **step 3b**

NOTE: The **Unapplied** field is populated once the Amount is entered and remains as is.

- d) **Memo** overwrite default verbiage if needed
- e) Click OK

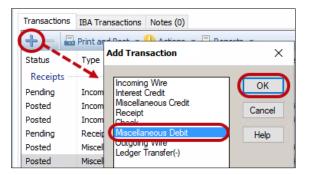


The **Posted Miscellaneous Credit** is now shown in the **Transactions** tab.



An offset must be posted to create a net of \$0.00 in the Transactions tab (Trust account).

- 4. Click the **Add Transaction** icon
- 5. From the **Add Transactions** window, select **Miscellaneous Debit**; click **OK**

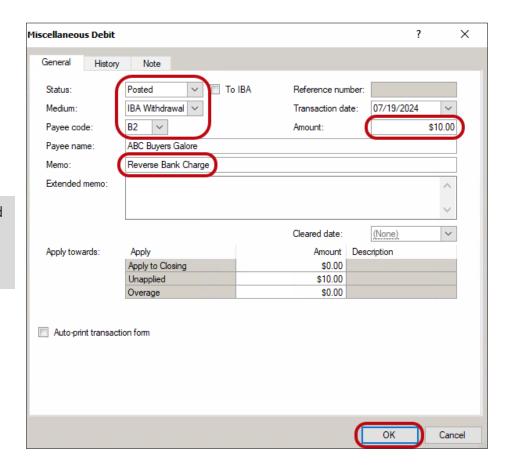




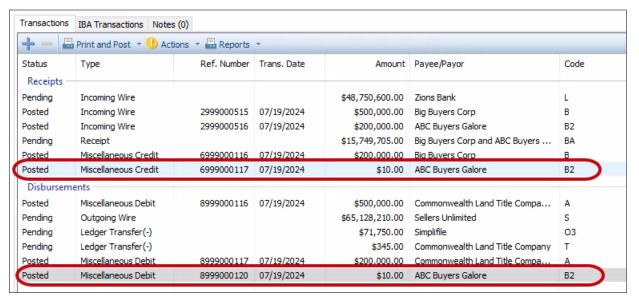
- From the Miscellaneous Debit window
 - a) Status select Posted
 - b) Medium select IBA Withdrawal
 - c) **Amount** enter amount from **step 3c** above

NOTE: The **Unapplied** field is populated once the Amount is entered and remains as is.

- d) **Memo** overwrite defaulted verbiage if needed
- e) Click the **OK** button



The Transactions grid now shows the Miscellaneous Credit and Debit.





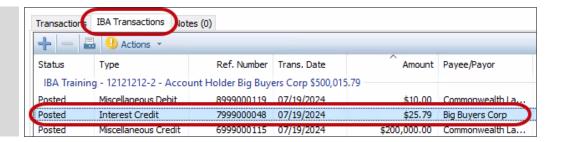
Closing an IBA

From the
 Transactions
 tab, make note
 of the Code for
 the Posted
 Incoming Wire
 or Receipt used
 to open the IBA



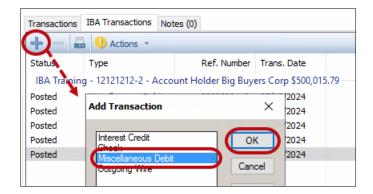
- 2. Click the IBA Transactions tab
- 3. Add the closing Interest

NOTE: Because there are various methods used to add interest to an IBA, refer to the job aid, *IBA – Importing Interest*.



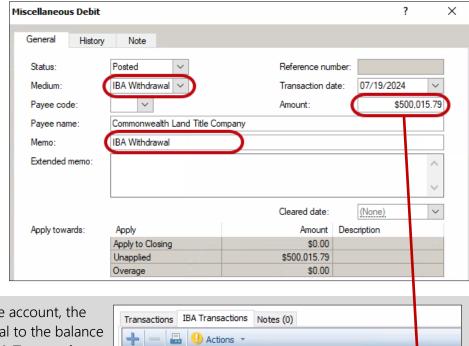
Once the closing interest is added,

- 4. Click the **Add Transaction** icon
- 5. From the **Add Transaction** window, select **Miscellaneous Debit**: click **OK**

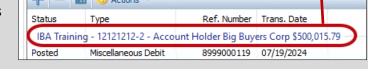




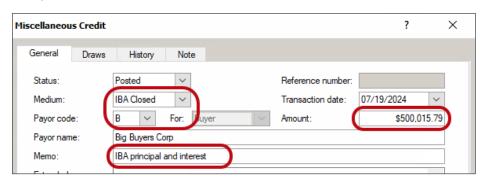
- From the Miscellaneous Debit window setup the debit from the IBA,
 - a) Medium select IBA Withdrawal
 - b) **Amount** enter amount to be withdrawn
 - Memo overwrite defaulted verbiage if needed
 - d) Click the **OK** button

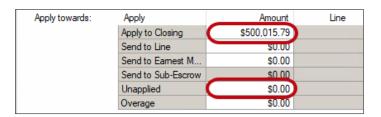


NOTE: Since you are closing the account, the amount entered should be equal to the balance in the account shown on the **IBA Transactions** tab.



- 7. The **Miscellaneous Credit** window opens. This allows you to setup the **Credit to** that places the funds back into the **Transactions** tab (Trust Account).
 - a) Medium select IBAClosed
 - b) **Payor code** select the code noted in **step 1**
 - c) **Amount** populates with the debit amount from **step 6b**
 - d) **Memo** overwrite default verbiage if needed
 - e) Allocate funds in the **Apply towards** grid
 - i. **Unapplied** press the **F2** key to update to **0.00**
 - ii. **Apply to Closing** enter the full amount (principal + interest)
- 8. Click **Yes** to confirm account closure



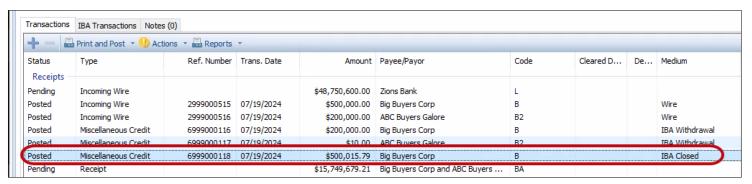




The **IBA Transaction** tab shows the **Miscellaneous Debit** to the Ledger with account at a **\$0.00** balance.



The **Transactions** tab shows the **Miscellaneous Credit** to the Order.



- 9. Verify the **Ledger** balance of the **w/Pending** and **w/Held & Pending**
 - a) If the Ledger includes a Held Ledger Transfer, the
 - i. w/Pending = the amount of the Held item
 - ii. w/Held & Pending = \$0.00



- b) If the **Ledger** does not include a Held Ledger Transfer the,
 - i. w/Pending = \$0.00
 - ii. w/Held & Pending = \$0.00





In ProForm, the **Register** should also show **Total** = **\$0.00**.

