

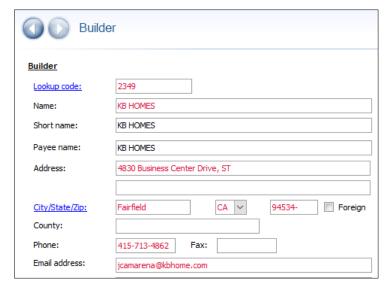
When an Order Contact is serving two roles within the same order, you can use the Copy feature to avoid having to enter the Contact information twice. For example, a Builder is also the Seller or the contact may have been entered as an Other Contact and you need to assign it a different role (i.e., Lender, Attorney, Buyer, Seller, etc.).

Follow these steps to copy the contact information from one Contact Type to another.

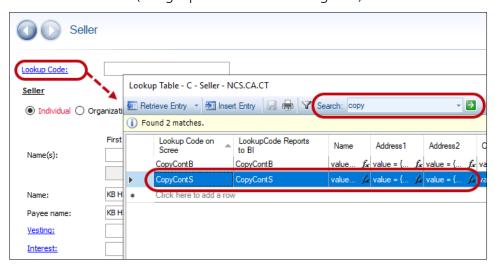
Scenario One: A Contact (Builder, Lender, Attorney, etc.) serving in two or more roles within the same order.

In our example, the Builder is also the Seller in the transaction.

- 1. Add the contact as you normally would
- 2. Return to the Order Contacts screen



- 3. Open the Contact type they should be added to next (using a placeholder or adding new)
- 4. Click the **Lookup Code** link
- 5. In the **Search** field, enter *copy*; press the **Enter** key
- 6. Double-click the corresponding entry for the current Contact Type
 - a. CopyContB = Buyer
 - b. **CopyContS** = Seller

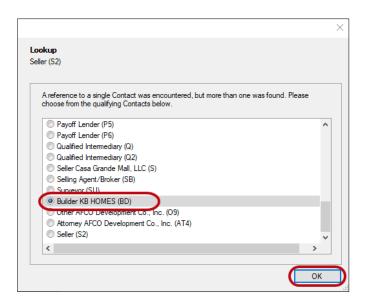




The **Lookup** list is displayed for the current Contact type providing a list of all current contacts in the order and the Name if entered.

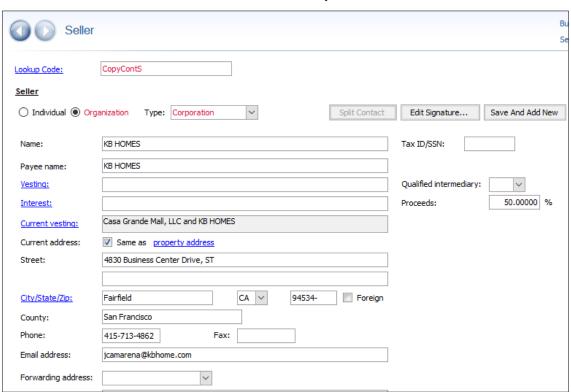
NOTE: The list is **not** in alphabetical order.

- 7. Check the radio button for the original Contact; in our example this is **Builder KB Homes (BD)**
- 8. Click **OK** to add the Contact information to the new Contact type



The **BD-Builder** Contact information is now populated on the **S2-Seller** Contact screen.

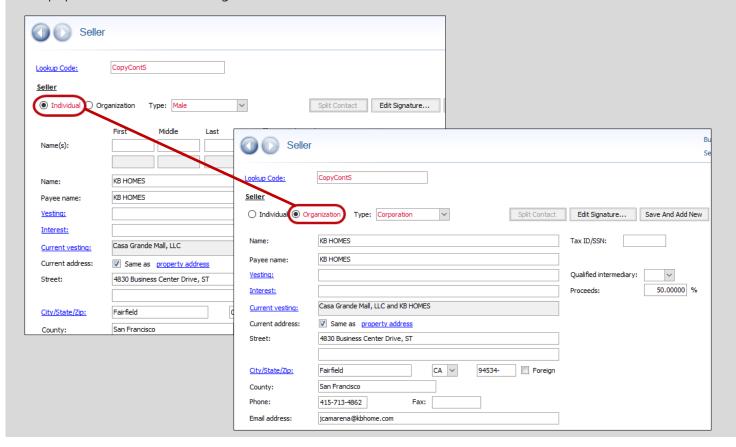
9. Enter additional information as needed for the newly added Contact



If the original Contact should be added as another Contact type, steps 3-8 can be repeated as needed.



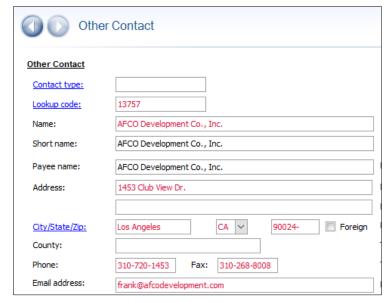
REMEMBER: The **Seller** Contact opens as an **Individual** by default. If you forget to select **Organization** prior to performing the **Copy** function, you can select the **Organization** radio button after copying. The correct fields are then populated with the incoming information.



Scenario Two: A Contact entered originally as an **Other** Contact type and you need to assign them to a different Contact type.

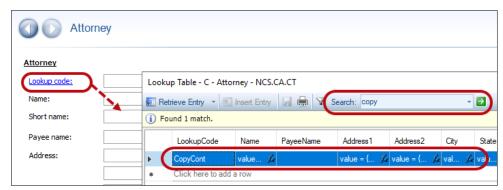
In our example, an **Other Contact** is also the **Attorney** in the transaction.

- Click the Lookup code link to add the Other Contact
- 2. Return to the Order Contacts screen



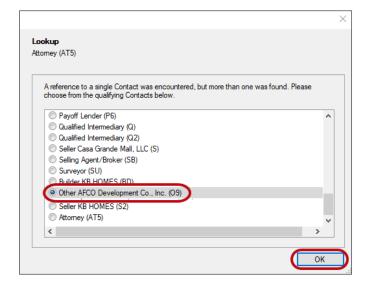


- 3. Open the Contact type they should be added to next (using a placeholder or adding new)
- 4. Click the **Lookup Code** link
- 5. In the **Search** field, enter *copy*; press the **Enter** key
- 6. Double-click the **CopyCont** entry



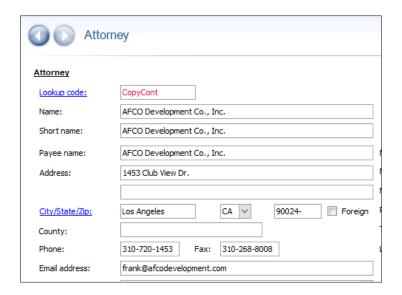
From the Lookup list displayed,

- 7. Locate the **Other** contact you wish you to copy
- 8. Check the corresponding radio button; click **OK**



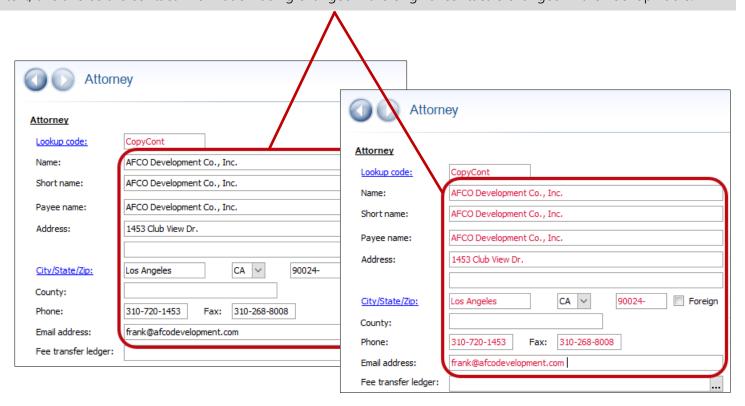
The information is now populated to the new Contact.

9. Add any additional contact information as needed





IMPORTANT: You can lock the newly entered information by entering a space after each field entry with **black** text; this avoids the contact information being changed if the original contact is changed in the Lookup Table.



ADMIN Users: If you are responsible for adding contacts to the Lookup Tables, the Lookup table codes need to be added twice for Buyers and Sellers (in the **Lookup Code on Screen** to the **LookupCode Reports to BI** fields) until such time as this process is automated.

