

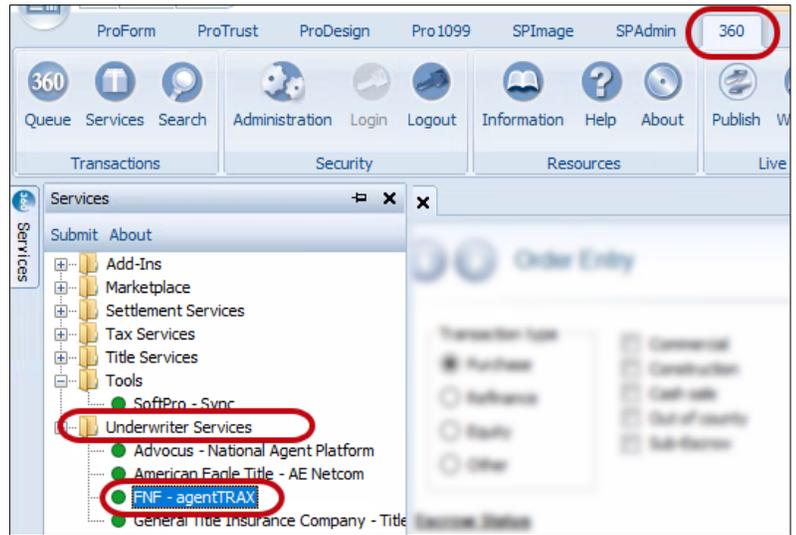
## Requesting ID Verification with ionFRAUD

Using the Buyer/Seller contact information entered in your order, the AgentTRAX ionFRAUD application performs an ID verification to assist with identifying potential fraud.

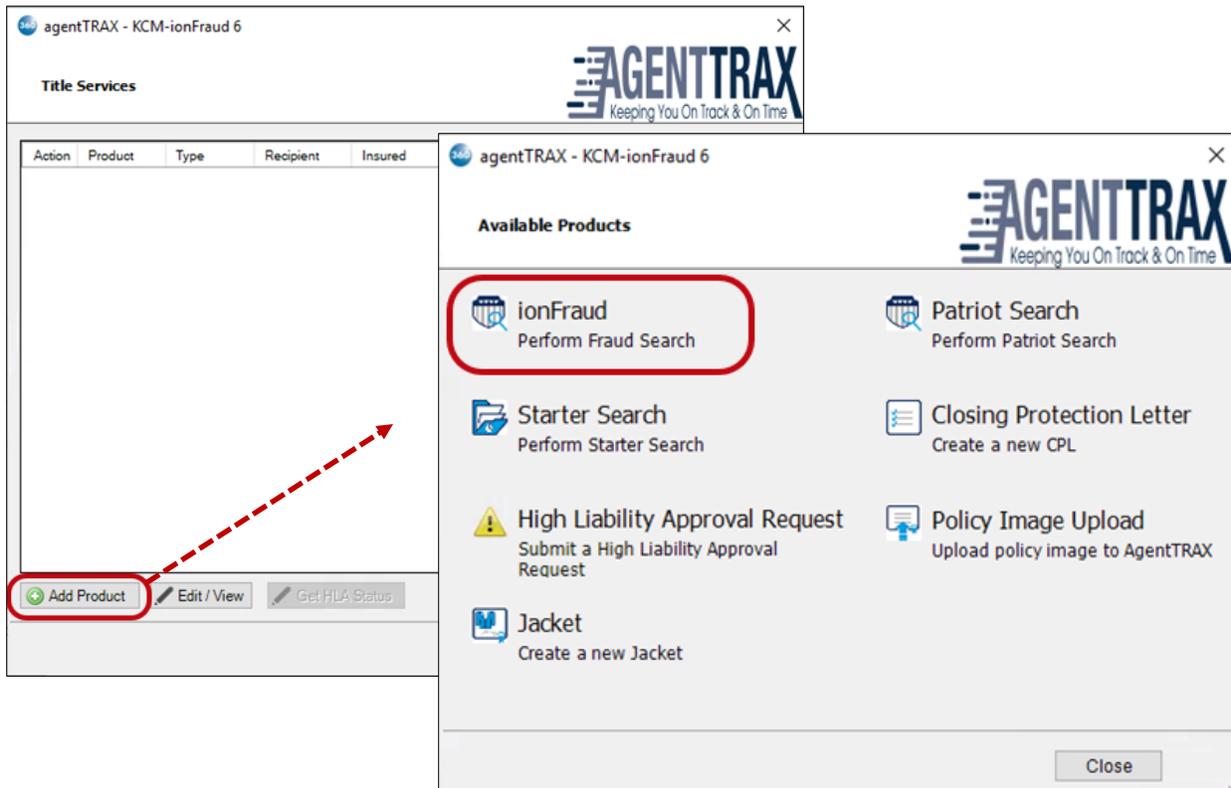
### Submitting a Verification Request

1. From the **360** ribbon, click the **Services** button
2. Click the **Underwriter Services** folder to expand
3. Double-click the **FNF – AgentTRAX** entry

**NOTE:** If your order is open/active, the **Title Services** window displays otherwise you are prompted to select/enter an order.



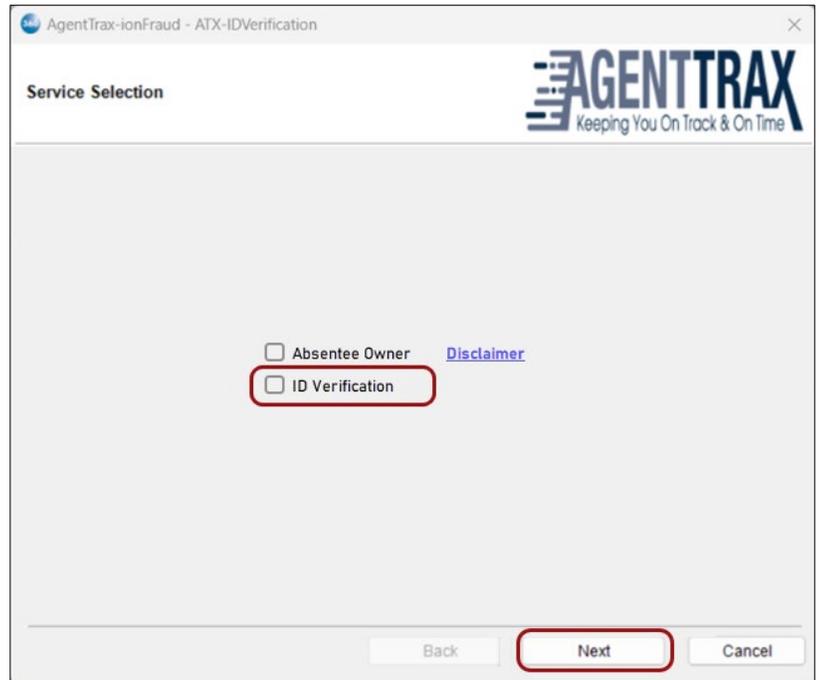
4. From the **Title Services** window, click the **Add Product** button
5. Select **ionFraud** from the **Available Products**



## Requesting ID Verification with ionFRAUD

From the **Service Selection** window,

6. Check the **ID Verification** check box
7. Click the **Next** button

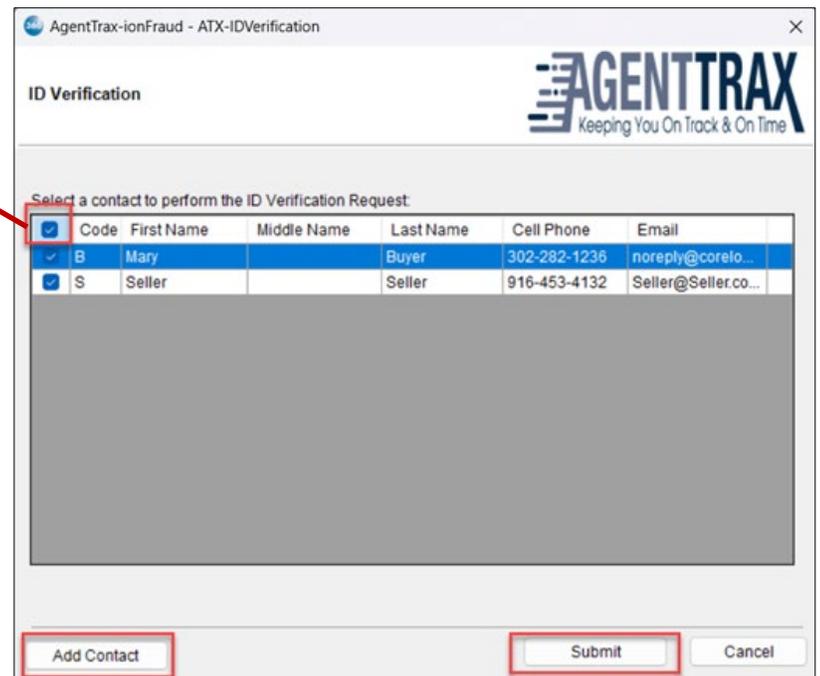


The **ID Verification** window pulls the Buyer and Seller Contact information from your Select order.

8. Check the corresponding check box for each party you wish to verify; use the **Check All** check box to select all parties

The **First Name**, **Last Name** and **Cell Phone** field entries are required to submit a search.

**IMPORTANT:** Contacts may be added or edited here but the information is **not** written back to your Softpro Select Order.



Code	First Name	Middle Name	Last Name	Cell Phone	Email
B	Mary		Buyer	302-282-1236	noreply@corelo...
S	Seller		Seller	916-453-4132	Seller@Seller.co...

9. Click the **Submit** button

10. Click the **OK** button when the successful submission message is displayed

## Requesting ID Verification with ionFRAUD

The **360 Queue** shows the submitted request with the **Status** as **In Progress**.

Provider	Service	Status	Linked Order	Linked Profile	Created By	Created On	Category	Description	Event	Contact	Sub Product	Transaction Number
FNF	ionFraud	In Progress	ATX-IDVerification	Default	Nisha Bora	10/17/2024 2:19 PM	Underwrite...			S - Seller Seller	IDVerification	410060-70-241017-297167
FNF	ionFraud	In Progress	ATX-IDVerification	Default	Nisha Bora	10/17/2024 2:19 PM	Underwrite...			B - Mary Buyer	IDVerification	410060-70-241017-297166

### Receiving the Completed Verification

Once the data is received, the **Status** updates to **Ready** and the data can now be accepted into your order.

From the **360 Queue**,

1. Select the corresponding transaction
2. Click the **Next Step** button

Provider	Service	Status	Linked Order	Linked Profile	Created By	Cre
FNF	ionFraud	Ready	10212023test3	Default	Nisha Bora	10/2
SmartView	Order	Completed	10212023test3	Default	Nisha Bora	10/2
CertfID	Wire Fraud ...	Processing	10212024test3	Default	Nisha Bora	10/2
RealEC	Exchange	Completed	2024101424	Default	360IntegrationTest@f...	10/2
Scheduling ...	Data Sync	Completed	2024101424	Default	360IntegrationTest@f...	10/2
SmartView	Order	In Progress			360IntegrationTest@f...	10/2

The **agentTRAX Company/Underwriter Selection** window is displayed.

3. Click the **Next** button to open the **Title Services** window

agentTRAX - 10212023test3

**Company/Underwriter Selection**

Remember my Selection

Please select the company and underwriter that you would like to use:

Company	Underwriter	Address	JacketAccess	CPLAccess
Test Title Company	FNTIC	123 Main Street	✓	✓
Test Title Company	CLTIC	123 Main Street	✓	✓
Test Title Company	CTIC	123 Main Street	✓	✓

Agent Name to be shown as :  DBA  LegalName  Both

Refresh Data Back **Next** Close

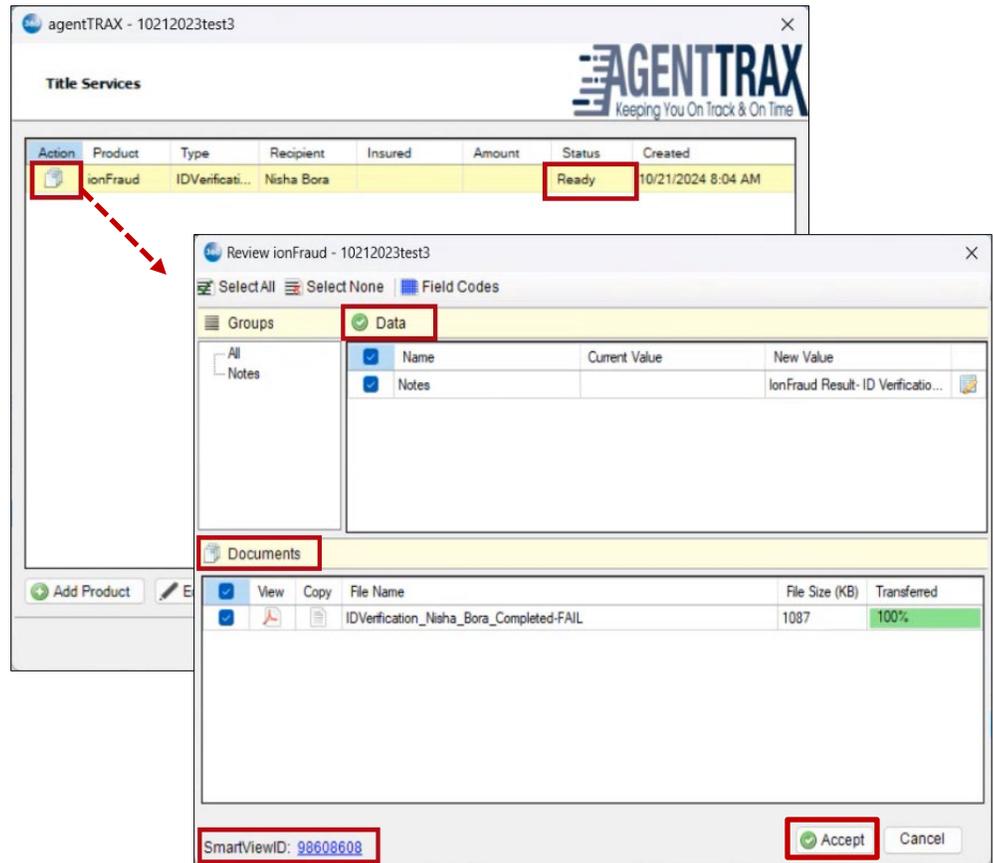
## Requesting ID Verification with ionFRAUD

The **Title Services** window shows the **IDVerification** entry for the corresponding order with a **Status** of **Ready**.

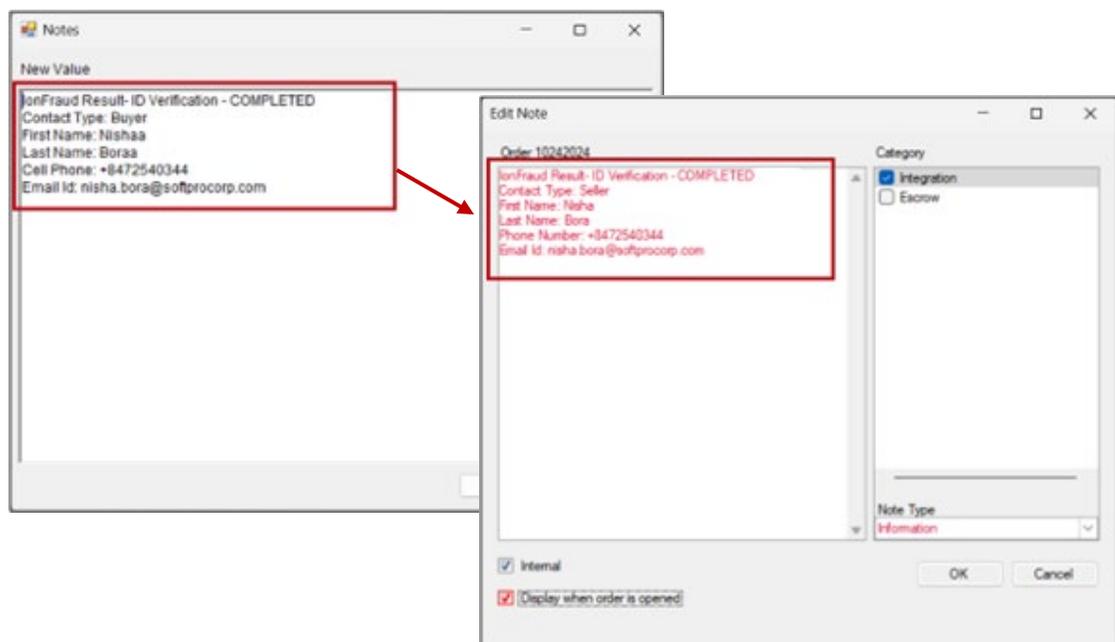
4. Click the **Action**  icon

The **Review ionFraud** window populates with the **Data** and **Document(s)** and the **SmartViewID** for the corresponding order.

5. Click the **Accept** button



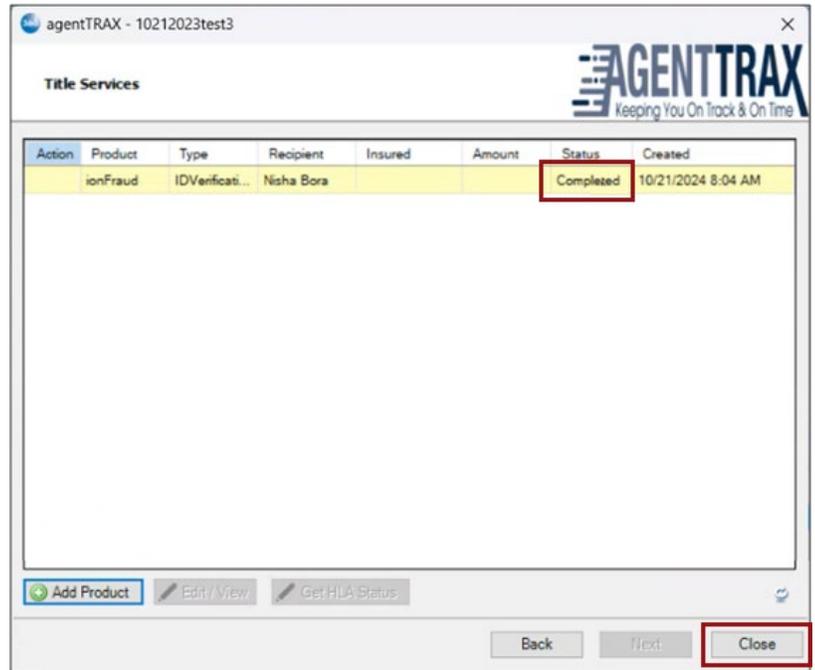
Once accepted, the **Data** is written to the **Order Notes** in your Select Order and the **Documents** are uploaded to the Smartview order shown.



## Requesting ID Verification with ionFRAUD

The **Title Services** window displays and the transaction **Status** is updated to show **Completed**.

- Click the **Close** button to exit the integration



The **360 Queue** is now updated to show the **Status** as **Completed** and the **Event** shows the ID Verification status as **Completed – Pass**.

Provider	Service	Status	Linked Order	Linked Profile	Created By	Created On	Completed	Provider	Category	Description	Provider	Event	Contact	Product	Sub Product	Transaction Number
FNF	ionFraud	Completed	ACCEPTAUTOMATION	Default	Nisha Bora	10/21/2024 1:43 PM	10/21/2...		Underw...			Completed-PASS	S - Nisha Bora	IDVerification		410060-70-241021-297840
FNF	ionFraud	Ready	submitautomationforboth	Default	Nisha Bora	10/21/2024 1:27 PM			Underw...	Result Found ...		Completed-FAIL	S - Nisha Bora	IDVerification		410060-70-241021-297836
FNF	ionFraud	Ready	submitautomationforboth	Default	Nisha Bora	10/21/2024 1:27 PM			Underw...				S - Nisha Bora	AbsenteeOwner		410060-70-241021-297835